

U.S. Mission Website Platform User Guide



U.S. Mission Website Platform Program



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Revision History

Revision	Description	Author	Peer Review	Release Date
v0.2.0	Complete overhaul of user guide,	Rhonda Urbanczyk	Niki Deanda	11/20/2015
	adding new functionality and removing			
	obsolete functionality.			
v0.2.1	Updated Canonical URL instructions -	Rhonda Urbanczyk	N/A	11/20/2015
	Added instructions for Shortcode Plug-			
	In.			
v0.2.2	Updated multiple sections based on	Rob Kuczynski	Niki Deanda	01/19/2016
	latest production release notes.			, ,
v02.3	Updated multiple sections and added	Rob Kuczynski		6/08/2016
	new functionality based on latest			, ,
	production release notes.			
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702.5	Corrected Versioning, Added Language	Rhonda Urbanczyk		00/20/2020
	Templates, Exclude Featured Image,			
	Automatic Video Thumbnail, Facebook			
	Video Sidebar, Podcast/Audio Sidebar			
	and ShareAmerica Sidebar. Removed			
	"Excerpt"			
72.6	Added Post/Page Expiration, Alert	Rob Kuczynski		08/19/2016
72.0	Message, Flickr Gallery to Remote	ROD Ruczynski		00/17/2010
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72.7	Updated multiple sections and added	Rob Kuczynski	Rhonda Urbanzyk	10/25/2016
2.7	new functionality based on latest	ROD Ruczynski	Mionaa Orbanzyk	10/23/2010
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V 2.0	new functionality based on latest	ROD Ruczynski	Rebeeca jenkins	11/17/2010
	production release notes.			
V2.9	Added Holiday Page date format and	Rob Kuczynski		01/05/2017
12.)	exclude keywords from ShareAmerica	ROD Ruczynski		01/03/2017
	functionality.			
72.10	Minor updates based on latest	Rob Kuczynski		01/25/2017
72.10	_	KOD KUCZYIISKI		01/25/2017
72.11	production release notes. Added new Event Calendar plugin	D - 1- 1/ 1-1	Dl d. II.d	02/22/2017
/2.11	instructions, ShareAmerica feed embed	Rob Kuczynski	Rhonda Urbanczyk	02/23/2017
	options and updated Holiday Calendar			
	1 1			
72.12	instructions.	Dob V. anna dai	Dhanda Hebananda	02/24/2017
/2.12	Added updates to Alerts, Accordion,	Rob Kuczynski	Rhonda Urbanczyk	03/24/2017
	Holiday Calendar date format, Related			
	Posts sidebar, Flickr gallery page body			
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72.13	updates.	D - 1- 1/ 1-1		04/27/2017
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V2.15	Added OpenOffice Viewer and	Rob Kuczynski		06/21/2017
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/2.16		Rob Kuczynski	Rhonda Urbanczyk	07/26/2017
/2.17	Added Yoast Cornerstone Content.	Rob Kuczynski	Rhonda Urbanczyk	08/23/2017



V2.18	Added notes on Exclude and Exclude All Categories.	Rob Kuczynski		08/28/2017
V2.19	Added Yoast Premium features.	Rob Kuczynski		09/28/2017
V2.20	Added public post and page preview.	Rob Kuczynski	Rhonda Urbanczyk	10/31/2017
V2.21	Updated Redirection instructions.	Rob Kuczynski	Rhonda Urbanczyk	11/29/2017
V2.22	Updated Notification messages, Travel Advisories, Alerts & Messages, Added new Locations – Blurb page template, shortcode featured image options.	Rob Kuczynski	Rhonda Urbanczyk	01/05/2018
V2.23	Updated Alerts & Messages sections, Facebook slider, Notifications expiration feature.	Rob Kuczynski	Rhonda Urbanczyk	02/06/2018
V2.24	Added white label courseware instructions.	Rob Kuczynski	Rhonda Urbanczyk	03/06/2018
V3.0	Annual document audit – all sections reviewed and updated as necessary. Added Dual Clock sidebar item.	Rob Kuczynski	Rhonda Urbanczyk, Rebecca Arliss, Cindie Jones, Suzanne Peroustianis, Jono Ruelas	04/04/2018
V3.1	Minor formatting edits.	Rob Kuczynski	Rhonda Urbanczyk	05/03/2018
V3.2	Added Accordion panel linking functionality.	Rob Kuczynski	Rebecca Arliss	05/30/2018
V3.3	Minor formatting edits.	Rob Kuczynski	Rebecca Arliss	06/28/2018
V3.4	Added Google Maps creation/post/page embed guidelines.	Rob Kuczynski	Rebecca Arliss	07/25/2018
V3.5	Added new Facebook feed code and updated Yoast section based on 8.0 release.	Rob Kuczynski	Rhonda Urbanczyk	08/21/2018
V3.6	Minor formatting edits.	Rob Kuczynski	Rhonda Urbanczyk	09/18/2018
V3.7	Update to Twitter embed code process.	Rob Kuczynski	Rebecca Arliss	10/15/2018
V3.8	Added Content Commons article and video Post embed instructions. Updated Flickr feed sidebar embed instructions.	Rob Kuczynski	Rhonda Urbanczyk/Rebecca Arliss	10/29/2018
V3.9	Added Giphy sidebar element, updated screenshot to reflect removal of Google Maps from events, minor Yoast updates reflecting change from keyword to keyphrase.	Rob Kuczynski	Rebecca Arliss	01/22/2019
V4.0	Updated Help Desk email. Updated screenshots to reflect new State Dept. Seal image.	Rob Kuczynski	Rebecca Arliss	02/19/2019
V4.1	Updated IMO Social icon.	Rob Kuczynski	Rebecca Arliss	03/20/2019
V4.2	Updated Flickr sidebar embed instructions.	Rob Kuczynski	Rebecca Arliss	4/19/2019
V4.3	Updated edit image field order and screenshot. Updated for GPA branding.	Rob Kuczynski	Rebecca Arliss	06/12/2019
V4.4	Updated Yoast section to reflect new field order.	Rob Kuczynski	Rebecca Arliss	06/17/2019
V4.5	Updated Yoast section to reflect new tabs format.	Rob Kuczynski	Rebecca Arliss	07/16/2019
V4.6	Updated IIP Flickr references to GPA Flickr.	Rob Kuczynski	Rebecca Arliss	07/23/2019
V4.7	Updated Yoast screenshots to reflect updated tabs format.	Rob Kuczynski	Rebecca Arliss	08/14/2019



V4.8	Updated Travel Advisory section to	Rob Kuczynski	Rebecca Arliss	10/29/2019
	reflect new number/color level system.			
V4.9	Updated Zalo icon.	Rob Kuczynski	Rebecca Arliss	03/03/2020
V5.0	Updated Service desk email.	Rob Kuczynski	Rebecca Arliss	06/12/2020
V5.1	Added Featured Event Full Template	Rob Kuczynski	Rebecca Arliss	07/20/2020
V5.2	Added Content box arrows for editor	Rob Kuczynski	Rebecca Arliss	08/18/2020
	view.			
V5.3	Added Header Messages details and	Rob Kuczynski	Rebecca Arliss	8/31/2020
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V5.4	Updated Login instructions and help	Tonya Didarov	Anastasia	6/16/2022
	desk information. removed Training		Ferrantino, KAtie	
	Services.		Cooper	
V5.5	Edited from Peer review comments.	Tonya Didarov		7/5/2022
V5.6	Updated Office of Global Web	A Ferrantino		02/23/2023
	GPA/DIG/WB to Office of Platforms			
	GPA/DC/PLT/WB			
V5.7	Correction to date in page 2-footer and	A Ferrantino		08/28/2023
	version control correction			

Introduction

About the U.S. Mission Website Platform

The primary purpose of the U.S. Mission Website Platform (MWP) is to provide content management, web hosting, search, and web reporting tools for U.S. Missions world-wide. This project is the vehicle by which GPA's core mission is delivered: "To get the right information, to the right people, at the right time." The Office of Digital provides the delivery platform and infrastructure that facilitates the development, maintenance, and hosting of a centralized multilingual content management system to streamline the creation and delivery of high-quality information for both print and web content for mission audiences.

About WordPress

WordPress is a free and open source blogging tool and a Content Management System (CMS) based on PHP Hypertext Preprocessor (PHP) and MySQL. WordPress:

➤ Uses a template system consisting of themes that allows users to change the look, feel, and functionality of their website without altering the site's information content or structure. There are thousands of WordPress themes available, via open source or commercial developers. Users may also create and develop their own



custom themes, if they have the expertise to do so.

- ➤ Uses plugin architecture that allows users to extend WordPress functionalities. There are currently over 35,000 plugins available for WordPress, offering customizable functions and features that enable the user to enhance their sites to their specific needs.
- > Supports the use of widgets, small blocks of code that perform a specific function from within a WordPress sidebar.
- ➤ Supports mobile native applications for WebOS, Android, iOS (iPhone, iPod Touch, and iPad), Windows Phone, and BlackBerry. Learn more at <u>WordPress.org</u>

WordPress Logins

Logging In

The Mission Website Platform uses two-factor authentication for web managers. This means that each user must log in through OKTA, and then log into the individual WordPress site.

Okta Single Sign On

Users will need to use OKTA Single Sign-On (SSO) to log into MWP 1.0. For further information, call the ITSC directly at 202-647-2000 or email itservices@state.gov.

- 1. Create a new email to itservices@state.gov.
- 2. Enter in the subject line: REquest for access to the IT Service environment.
- 3. In the body of the email, **Type:** I need access to the MWP 1.0 WordPress environment and **Assign** to the MWP 1.0 group in remedy.

WordPress Login

All users must request a WordPress login through the MyData site on OpenNet. The form required is the <u>DS-4304</u>. The workflow in MyData is automated; once the form has all the required approvals, it will be sent to the GPA Digital Help Desk. The Help Desk cannot research the whereabouts of any DS-4304. End users should keep close track of their form's approval process.

Once you are granted access, you can login using your OKTA-verified credentials:

1. **Open** the **URL** sent by the WB Team.



- 2. **Choose** to Login With Openid Connect (OKTA).
- 3. **Enter** your credentials and Follow the verification steps.



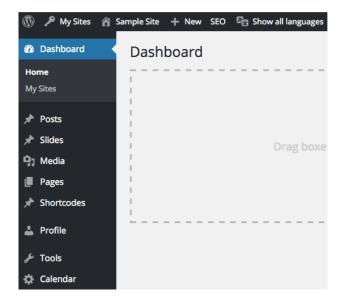
Login with OpenID Connect Button

After logging in, \underline{N} avigate to the Profile section of the site and \underline{C} omplete the following:

- 1. **Enter** first name in the First Name field
- 2. **Enter** last name in the LAST NAME field
- 3. **DISPLAY NAME PUBLICLY As Select** the correct display from the dropdown (typically First Name Last Name).
- 4. Click Update Profile.

Note: Users should click the Lost Your Password link for forgotten passwords.





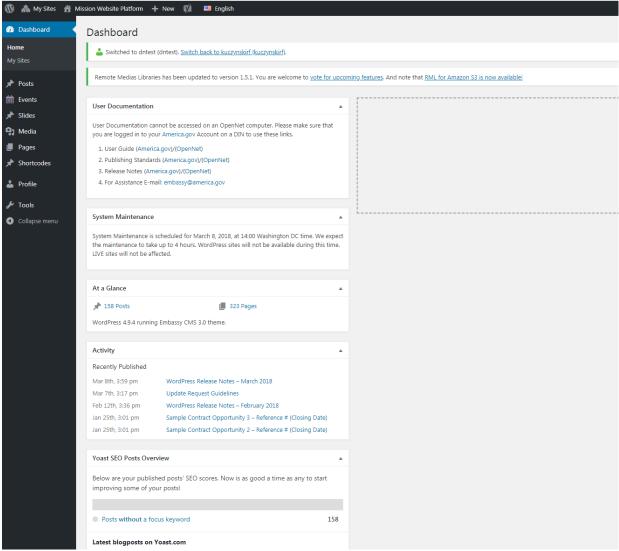
Location of Profile Settings



WordPress Overview

The WordPress Dashboard

The WordPress Dashboard is where users access the control features of the WordPress application. The Dashboard is divided into three (3) sections: the Toolbar (1), the Main Navigation (2) and the Work Area (3).



The WordPress Dashboard



Toolbar

The Toolbar provides links to various administration functions, and is displayed at the top of the Dashboard. Toolbar links expand (fly-out) on hover to display more information. The items available in the Toolbar are (from left to right):

- 1. **WordPress Link** This provides the user with quick access to various WordPress sites.
- 2. **My Sites** Any sites to which a user has access will appear in this dropdown. This enables the user to easily switch from one site to another.
- 3. **Current Site** "United States of America and [Host Country]" Clicking this link directs the user to the "view" version of the website.
- 4. **+ New** Allows the user to create new pages, posts, slides, shortcodes and to upload new media. This is especially useful if working in the "view" version of the website.
- 5. **SEO** Allows the user to get search insights by providing access to Keyword Research.
- 6. **Edit User** "Howdy [Name]" provides access for users to update their profile and log out of the site.
- 7. **Show All Languages –** Allows the user to access all languages on the site.

Main Navigation

The Main Navigation provides links that enable the user to update the website and edit their profile.

1. Dashboard

- a. **Home** Returns the user to the Dashboard landing page.
- b. **My Sites** Any sites to which a user has access will appear on a page. Sites can be selected from this page for editing.



2. Posts

- a. All Posts Lists all Posts in the Website.
- b. Add New Enables the user to create a new Post.
- c. **Tags** Enables the user to create and search tags.

3. Slides

- a. All Slides Lists all Slides in the Website.
- b. Add New Enables the user to create a new Slide.

4. Media

- a. **Library** Opens the media library for the site.
- b. Add New Enables the user to upload new media (PDFs and Images)
- c. **Media Categories** Enables the user to create and search media categories.
- d. **Remote Libraries** Enables the user to view and search Remote Media libraries.

5. Pages

- a. **All Pages** Lists all Pages in the Website.
- b. **Add New** Enables the user to create a new Page.

6. Shortcodes

- a. All Shortcodes Lists all shortcodes on the Website.
- b. **Add New** Enables the user to add a new shortcode.
- 7. **Profile** Enables the user to edit their profile.

8. **Tools**

- **a. Redirection** Enables the user to view and add website redirection URLs.
- 9. **Event Calendar (optional plug-in activated by request) –** Enables the user to view and add events to the website calendar.
- 10. **Collapse Menu** Minimizes the Main Navigation.



Work Area

Screen Options – A dropdown which enables the user to determine what sections display in the Work Area.

Help – WordPress Help Resources.

Announcements – Latest Release Notes and updates to features and functionality.

User Documentation – Latest versions of the User Guide, Publishing Standards and Release Notes.

System Maintenance - Details on scheduled system maintenance.

At a Glance – WordPress site statistics, such as number of pages and number of Posts.

Activity - Most recent posts display here.

Yoast SEO Posts Overview – SEO Scores for published posts and pages.

Footer

The footer displays the version information for WordPress.

Posts and Pages

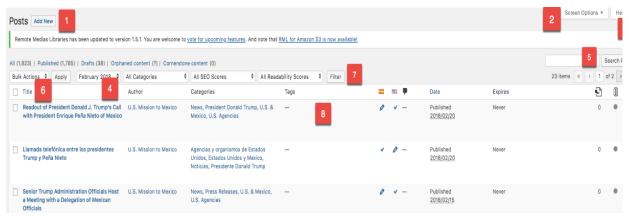
Posts

Posts are items that usually contain semantically and chronographically arranged information such as news, events, speeches, and other dated materials. The semantic structure is defined by Categories and Tags, which aid visitors in navigating the site and provide data to help search engines understand the content of the site, thus improving the relevance of search results.

The Posts panel provides users with the ability to view, add, edit, or delete Posts.



By default, the ALL Posts page opens after selecting Posts from the Main Navigation.



All Posts Page

Within the ALL Posts page, users can perform several routine tasks:

- 1. Add new posts.
- 2. Customize the displayed information using the Screen Options tab.
- 3. Review the Help file information related to this panel.
- 4. Review the various statuses of all posts. The user may select to view all posts, posts that are in draft and posts in the trash.
- 5. Search for specific posts.
- 6. Perform Bulk Actions on posts including editing and moving posts to the trash.
- 7. Filter the displayed posts by Date, Categories, and SEO Scores.
- 8. Review the Title, Author, Categories, Tags, Date, Expiration Date, Internal links, SEO Score, Readability Score, information related to a post.

Screen Options Tab

The Screen Options Tab enables a user to determine what appears on the All Posts page. Users may **Select** or **Deselect** any item on this tab to customize their display. They may also **Select** how many posts should display on each page.





Screen Options Tab

Categories and Tags

CATEGORIES and TAGS aid visitors in navigating the site and provide data to help search engines understand the content of the site, thus improving the relevance of search results. When creating Posts, it is important to think about the target audience and which categories and tags would allow them to more easily find the content in which they are interested.

Categories

CATEGORIES are permanent buckets in the website that provide a broad topic for the content. For example, "News" is a broad topic that could contain many different types of articles. Each Post should be associated with a CATEGORY.

NOTE: THE "EXCLUDE" CATEGORY IS USED TO PREVENT A POST FROM DISPLAYING ON THE HOME PAGE. THE "EXCLUDE ALL" CATEGORY PREVENTS A POST FROM DISPLAYING ON THE HOME PAGE, NEWS AND EVENTS PAGE AND UBERMENU.

It is important to note that in the Modernization effort, a standard taxonomy has been developed by GPA in order to maintain consistency enterprise-wide. Editors in the field may not add new Categories; however, they may e-mail the help desk (gpadigitalhelp@state.gov) if they have a recommendation or suggestion. If the recommendation is approved, the category will be added to the site.



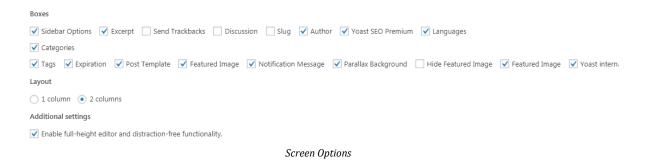
Tags

Tags provide editors with the ability to narrow post topics to more specific parameters. Multiple tags may be used in a Post in order to provide the visitor with more ways in which to discover new content on the site. For example, if the Ambassador delivers a speech regarding the release of the newest Human Rights Report, the Post could be categorized as "Ambassador" with tags for "Human Rights Report" and "2014 Speeches".

Editors may create new tags at any time; however we strongly recommend that users track the tags that are being used to prevent redundancy. For Example, a "2016 Olympics" tag and an "Olympics 2016" tag are treated individually. It is best for SEO and to help your visitors find content if tags are managed regularly.

Setting Screen Options

Before creating the first Post, we recommend that editors set their screen options for the Add New Post screen. This is done by clicking the "Screen Options" tab in the top right corner of the screen.



- ➤ We recommend editors periodically review Screen Settings to ensure optimal configuration for their specific needs.
- ➤ Unless the editor is familiar with the concept of Slugs, it is not necessary to display this field; WordPress will automatically generate a slug.
- > **Screen Layout** can be set to the user's preference. A two-column display typically works best.



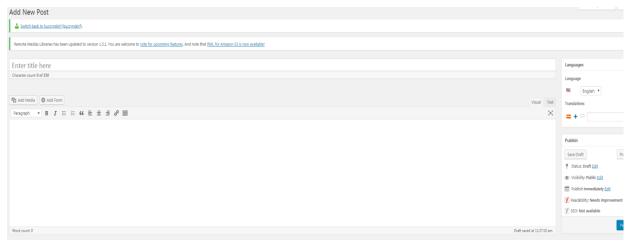
➤ We recommend leaving the last option "Enable full-height editor and distraction-free functionality" selected.

NOTE: ALL ELEMENTS ON THE PAGE CAN BE RE-ORDERED BY USING DRAG AND DROP OR THE UP AND DOWN ARROWS IN THE TOP RIGHT OF ANY BOX. FOR EXAMPLE, USERS CAN MOVE THE EXPIRATION SECTION TO DISPLAY DIRECTLY UNDER THE PUBLISH SECTION. BOXES CAN ALSO BE MOVED TO THE RIGHT SIDEBAR USING THIS PROCESS.

Creating a Post

To create a new Post, the user can select to do so from several locations within the interface:

- 1. + New > Post in the Header.
- 2. Posts > Add New in the Main Navigation.
- 3. The ADD New button on the ALL Posts page.



First Section of Post Creation

To create a Post, **Complete** the following fields:

- 1. **Title Enter** the title of the Posт.
- 2. **Language** Before creating a post, **Determine** in which Language the post should display.

NOTE: MOST POSTS ARE CREATED IN ENGLISH AND THEN TRANSLATED. IF A POST SHOULD BE CREATED IN A LANGUAGE OTHER THAN ENGLISH, SELECT THE APPROPRIATE LANGUAGE FROM THE DROPDOWN.

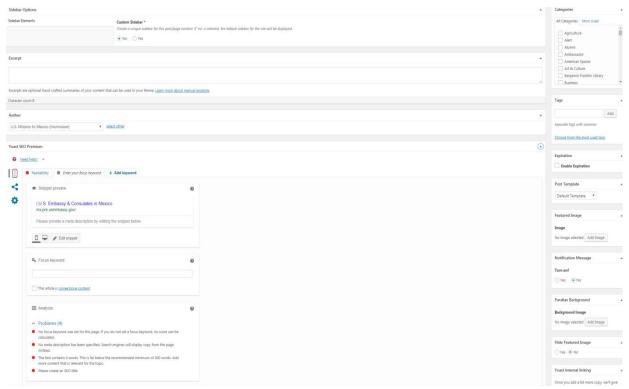


- 3. **Content Enter** and **Format** the content. For additional information on the Visual and Text Editors, see the appropriate <u>in-depth overview</u> in this document.
- 4. **Complete** the Publish section.
 - a. **Status** an Editor can select either "Draft" or "Pending Review" this is determined by the workflow guidelines at each location.
 - b. **Visibility Select** one of the following. The default is "Public" and this is the typical visibility for pages and posts.
 - i. Public Once Published can be viewed by any visitor to the website.
 - 1. **Check** the Sticky box to stick the post to the front page.
 - ii. Password Protected (this feature is not functional and should not be used.)
 - iii. Private Once published, may only be viewed by the editor.
 - c. **Publish immediately** This may be changed to publish a Post with a date in the past or it may be used to schedule a Post to publish at a particular day and time.
 - d. **Public Post Preview** This feature is only available after a post is saved to draft. It is used to send a preview link of a draft post to another user who does not have to be logged into OpenNet or America.gov. Check the Enable Public Preview box to access the preview link.

Note: Preview link expires after 48 hours.

- 5. **Excerpt** This feature is used to specify the descriptive blurb to appear on the Home Page Blogroll and News and Events Landing page. Excerpt box must be checked in **Screen Options** to appear. Enter desired summary in Excerpt box before publishing Post.
- 6. **Yoast SEO Premium** This provides an overview of the SEO for the Post. Clicking the "Check" button will direct the user to the Yoast section of the page for further guidance. For more detailed information on Yoast and how to best utilize it in the site, please see the appropriate <u>in-depth overview</u> in this document.





Second Section of Post Creation

7. In the Categories section, **Select** a category.

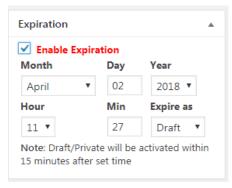
THE "EXCLUDE" CATEGORY IS USED TO PREVENT A POST FROM DISPLAYING ON THE HOME PAGE. THE "EXCLUDE ALL" CATEGORY PREVENTS A POST FROM DISPLAYING ON THE HOME PAGE, NEWS AND EVENTS PAGE AND UBERMENU.

- 8. In the Tags section, Add or Select a Tag.
 - a. **Type** the Tag into the text field, more than one tag may be entered if they are separated with commas.
 - b. Click the ADD button.
 - c. To select from most-used tags, **Click** the "Choose from the most used tags" link.
- 9. If desired, set an expiration date for the post (post will automatically be removed from the site).
 - a. From post in EDIT mode, Check ENABLE EXPIRATION box.
 - **b. Select** expiration day and time using the dropdowns and text boxes.
 - **c. Select** whether the post will expire as a DRAFT or PRIVATE.



NOTE: DRAFT/PRIVATE WILL BE ACTIVATED WITHIN 15 MINUTES AFTER SET TIME.

- d. Click Publish or Update.
- e. The post or page will now expire on the selected date and time.



Sample of post/page expiration feature.

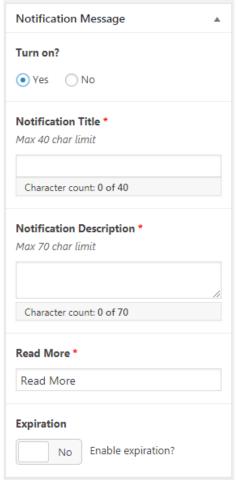
- 10. In the Post Template section, Select a template from the dropdown:
 - a. Default
 - b. Full-Width Image
 - c. Parallax Image
 - d. Transparent Image
- 11. If desired, set a Notification Message to appear in the header of the site.
 - a. From post edit mode, **Select** Yes under Notification Message Turn on?
 - b. **Enter** text in the Notification TITLE and Notification DESCRIPTION text boxes.

NOTE: ALERT TITLE HAS A 40 CHARACTER LIMIT AND ALERT DESCRIPTION HAS A 70 CHARACTER LIMIT.

- c. If desired, edit the READ MORE hyperlink text.
- d. If desired, **Click** the **ENABLE EXPIRATION** button to set an expiration time.
- e. Click Publish or Update.

NOTE: ENGLISH NOTIFICATIONS OPERATE INDEPENDENTLY FROM LANGUAGE NOTIFICATIONS.





Edit Notification Message section.

- 12. In the Featured Image section, **Set** the featured image.
 - a. **Click** the "Add Image" button.
 - b. **Upload** a new image to use as the featured image or **Select** an existing image from the Media Library. For more detailed information on the Media Library and how to best utilize it in the site, please see the appropriate <u>in-depth</u> <u>overview</u> in this document.
 - C. Click Set Featured Image.
- 13. In the **Hide Featured Image** section, **Click Yes** if the featured image should be suppressed on the Post.
- 14. If desired, **Set** the background image in the Parallax Background section.
 - a. **Click** the "Add Image" button.



- b. **Upload** a new image to use as the featured image or **Select** an existing image from the Media Library. For more detailed information on the Media Library and how to best utilize it in the site, please see the appropriate <u>in-depth</u> <u>overview</u> in this document.
- C. Click Select.
- 15. In the Author section, **Select** the appropriate author from the drop-down list.
- 16. If desired, **Complete** the Yoast SEO Premium section. For more detailed information on Yoast and how to best utilize it in the site, please see the appropriate <u>in-depth</u> overview in this document.
- 17. **Navigate** back to the **Publish** section and **Click** the appropriate button
 - a. Save Draft Saves the work, but does not publish to the LIVE site.
 - b. Preview Allows the user to see how the Post will look when it is published.
 - c. Publish To publish the Post immediately or to publish a back-dated Post.
 - d. Publish Immediately To set the time for the Post to publish in the future.

Automated Video Thumbnail

An automatic video screenshot thumbnail will now be generated when a video is embedded in a post and no feature image is selected or the featured image is hidden using functionality above in "Hide Featured Image" section. This thumbnail will appear in the blogroll and in the Megamenu.

- 1. **Open** the desired post in **EDIT** mode.
- 2. **Enter** video URL to embed in post body.
- 3. Make sure no Featured Image is selected or the Hide Featured Image Yes checkbox is selected.
- 4. **<u>Update</u>** or **<u>Publish</u>** the post as usual.

Blog Templates

Parallax Image Post: In this template, the image spans the entire width of the page, and the post content overlaps the image. Make sure to pick an image with the focal point in the bottom half of the graphic. The top half will be cropped off. An additional featured image is



needed for this template that will be displayed on the blog roll.

The idea of parallax design is simply an awareness of movement. Parallax background effects are created when users scroll between the page content and a background that moves when scrolled past. Make sure to make the blog pages usable yet still creative by following these guidelines for the featured images when using the new parallax backgrounds templates:

- ➤ Use high-quality images that tell the story rather than distract from it.
- ➤ The focus of the image should be in the top center of it. Clearly illustrate the point.
- > Content is the center of the story. Parallax backgrounds are used to highlight the post key message in an engaging fashion and should not overtake the content.
- ➤ Consider the audience's bandwidth. The parallax effect can sometimes result in a very image-heavy website design. This can be a show stopper for users with a slower internet connection.
- Mobile Audience. Our websites are responsive, when the tablet or mobile viewport is detected; the static version of the post is loaded instead of the parallax version.

NOTE: THE BACKGROUND IMAGE SIZE MUST BE AT LEAST 1200 X 560 PIXELS.





Example of Parallax Image Post.

Parallax Transparent Post: In this template, the image becomes the background for the Post and content scrolls over. Be sure to select an image where the focal point is in the lower center of the photo. The top and sides of the image will be cropped by the template. An additional featured image is needed for this template that will be displayed on the blog roll.

The idea of parallax design is simply an awareness of movement. Parallax background effects are created when users scroll between the page content and a background that moves when scrolled past. Make sure to make the blog pages usable yet still creative by following these guidelines for the featured images when using the new parallax backgrounds templates:

- ➤ Use high-quality images that tell the story rather than distract from it.
- Clearly illustrate the point.
- ➤ Content is the center of the story. Parallax backgrounds are used to highlight the post key message in an engaging fashion and should not overtake the content.



- ➤ Consider the audience's bandwidth. The parallax effect can sometimes result in a very image-heavy website design. This can be a showstopper for users with a slower Internet connection.
- Mobile Audience: Our websites are responsive, when the tablet or mobile viewport is detected, the static version of the post is loaded instead of the parallax version.

NOTE: THE BACKGROUND IMAGE SIZE MUST BE AT LEAST 1772 X 827 PIXELS.



Example of Parallax Transparent Post.

Full Width Image Post: In this Post, the Featured Image spans the width of the page, and the content and sidebar items begin below the image.

Make sure to make the blog pages usable yet still creative by following these guidelines for the featured images when using the new parallax backgrounds templates:

- ➤ Use high-quality images that tell the story rather than distract from it.
- Clearly illustrate the point you're trying to make.
- > Content is the center of the story.
- > Consider the audience's bandwidth.

Note: The Featured Image Size must be at least 940 X 439 pixels.



Full Width Image Post

Home / Blog / Full Width Image Post



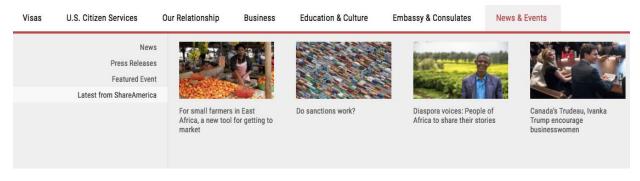


This is an example of a Full-width Image Post. The Featured Image spans the width of the page, and the content and sidebar items begin below the image.



Example of Full Width Image Post.

ShareAmerica Feeds: Users may embed ShareAmerica feeds on an internal page, which displays in the News & Events dropdown. To implement in your site, send a ticket to gpadigitalhelp@state.gov with the desired feeds (up to 5). Don't forget, you can exclude up to 3 key words or phrases by following the instructions below.



Example of ShareAmerica feed under News & Events.



U.S. Department of State – GPA/DC/PLT/WB Last Updated: 08/28/2023



Category Listing

Identify the slug of the category to be used.

- 1. <u>Navigate</u> to the category page by clicking the category on the News & Events page in the Topics sidebar.
- 2. Review the URL, the Category Slug is located immediately after the word "Category" In the URL (highlighted in yellow):
- 3. https://sample2.usembassy.gov/category/press-releases/
- 4. **Create** the page in which the content should appear.
- 5. **Add** the following shortcode to the main body of the page: [display-list category="SLUG" posts_per_page="15" include_date="true" date_format="F j,]
- 6. **Replace** slug (in yellow) with the category slug identified in step 1 (i.e. press-releases). For Example: [clisplay-list category= "press-releases" posts_per_page="15" include_date="true"]
- 7. **Complete** the rest of the page, using the options and sidebars desired.
- 8. Click PUBLISH.

Show All Button

Users may implement a properly styled "Show All" button for use on their text-based category listing pages. Follow the instructions below to add a "Show All" button:

- 1. **Copy** the following code:
 - a. Show All
- 2. **Open** the **HTML** TAB of the CONTENT EDITOR. (This will not work in the VISUAL EDITOR).
- 3. **Paste** the code where it should display.
- 4. **Replace** the highlighted text (URL HERE) with the target URL of the Show All button.



Content Commons Article and Video Embed

Users may embed Content Commons (https://commons.america.gov) articles and videos directly into posts. For more information on the purpose, features and function of Content Commons visit: https://commons.america.gov/about

Embed Content Commons Article

- 1. <u>Navigate</u> to <u>https://commons.america.gov</u>, <u>Select</u> an article and <u>Click</u> the embed icon on the top right.
- 2. **Copy** the Data ID FIELD and Data Site information. (Underlined in the example below).



Before you start...

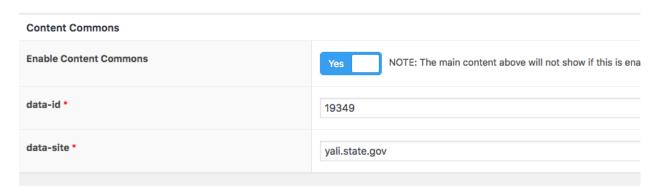
Say you have a great idea for a business. Before you get started, ask yourself: Is there a demand for my product or service? Does the infrastructure my business needs to succeed exist in my target market? If the answer to either question is "no," then your great idea might never get off the ground.

Content Commons Article example

- 3. <u>Navigate</u> to the WordPress site, <u>Create</u> a new post and <u>Click</u> the <u>Enable Content Commons</u> button under the <u>Content Commons</u> section.
- 4. Complete DATA ID and DATA SITE fields.

U.S. Department of State – GPA/DC/PLT/WB





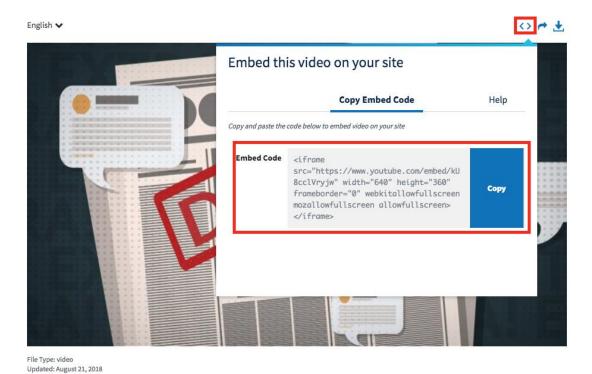
Content Commons Post fields

- 5. Enter Title (same as article title) and Select Category.
- 6. Publish the post.

Embed Content Commons Video

- 1. <u>Navigate</u> to <u>https://commons.america.gov</u>, <u>Select</u> a video and <u>Click</u> the embed icon on the top right.
- 2. **Copy** the entire **EMBED** CODE.





Disinformation circulates in a variety of ways online and is often difficult to detect. Watch to find out more about the history of disinformation, its effects, and tips to spot it in your own newsfeed.

Content Commons Video example

- <u>Navigate</u> to WordPress site, <u>Create</u> new post and <u>Paste</u> the embed code in the main body text.
- 4. Enter Title (same as video title) and Select Category.
- 5. **Publish** the post.

Pages

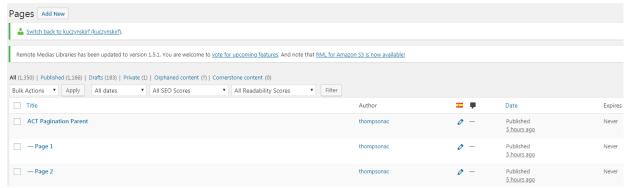
PAGES are used to display static content on the website. While news, events, speeches, and other timely materials are created by using Posts, the informational content such as contact information, key officer biographies, citizen services and other similar content are created as PAGES.

PAGES are created in much the same way as Posts, however there are additional templates available, and Categories and Tags are not used.



The PAGES panel provides users with the ability to view, add, edit, or delete PAGES.

By default, the ALL PAGES page opens after selecting PAGES from the MAIN NAVIGATION.



All Pages Screen

- 1. Add new pages.
- 2. Customize the displayed information using the Screen Options tab.
- 3. Review the Help file with information.
- 4. Review the various statuses of all pages.
- 5. Search for specific pages.
- 6. Perform Bulk Actions on pages including edit and move to trash.
- 7. Filter the displayed items by date.



Setting Screen Options

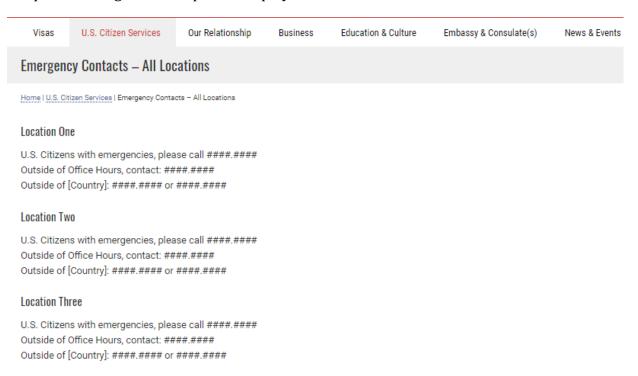
Just like with Posts, users may customize the view of their ALL PAGES screen by clicking on the Screen Options tab in the top left corner and selecting or de-selecting the columns that should display in the listing.



Screen Options for All Pages

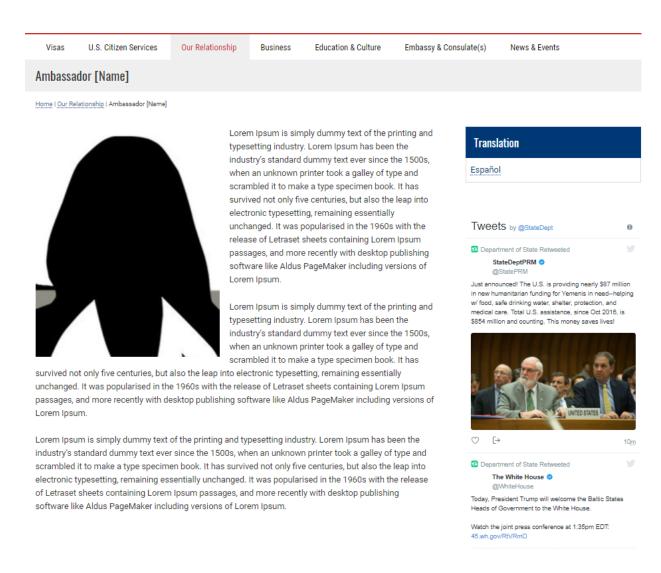
Page Templates

There are several templates available from which to choose when creating pages. Each template is designed for a specific display and our recommendations for use are below.



Default - The default page is the most common template used within the site. It can display images, an accordion, a sidebar, and embedded video. It can also be created as pagination, which is explained later in this document.





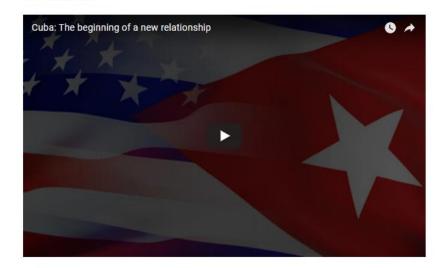
Ambassador – Used to display the biography of key officers such as the Ambassador, DCM or Consul General. If desired, the image can be replaced with a video.

Page | 37





Home | Our Relationship | Featured Event





Featured Event Template Common and Recommended Uses

- Special events, featured programs, Embassy spotlight, etc.
- · Top Image / Video.
- · Tagged blogroll displays the 6 latest posts.
- Show All button available to display all posts related to event.
- Content Text Limit 2600 characters.

Mission Website Platform - Publishing Standards

Visitors to the newly re-opened Cuban embassy in Washington on July 20 were enthusiastic about the prospect of expanded contact with the Cuban people. They acknowledged, as did President Obama, the change will take time.

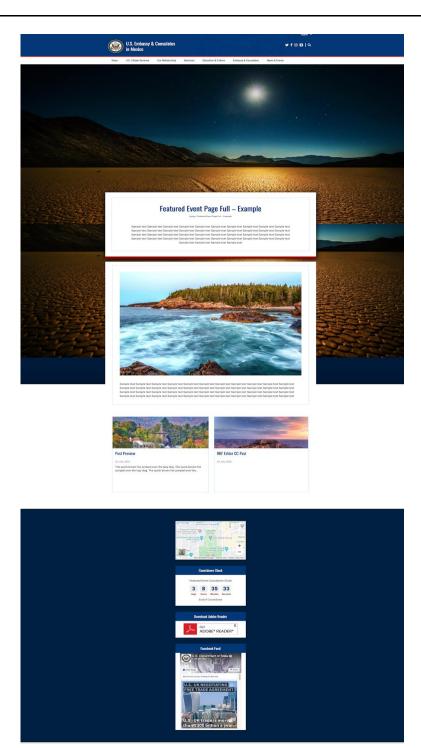
"I believe that American engagement — through our embassy, our businesses, and most of all, through our people — is the best way to advance our interests and support for democracy and human rights," Obama said.

President Obama announced the normalization of U.S.-Cuba diplomatic relations July 1, saying "Americans want to get to know their neighbors to the south."

John Kerry becomes the first U.S. secretary of state to travel to Cuba in decades when he visits the reactivated U.S. embassy in Havana August 14. Both governments <u>re-opened long-closed embassies</u> in July.

Featured Event – Each site has the ability to highlight a special event or program with the Featured Event page. It is used in collaboration with Posts and supports a featured image or video. By Categorizing and Tagging Posts appropriately, they will automatically display on this page.

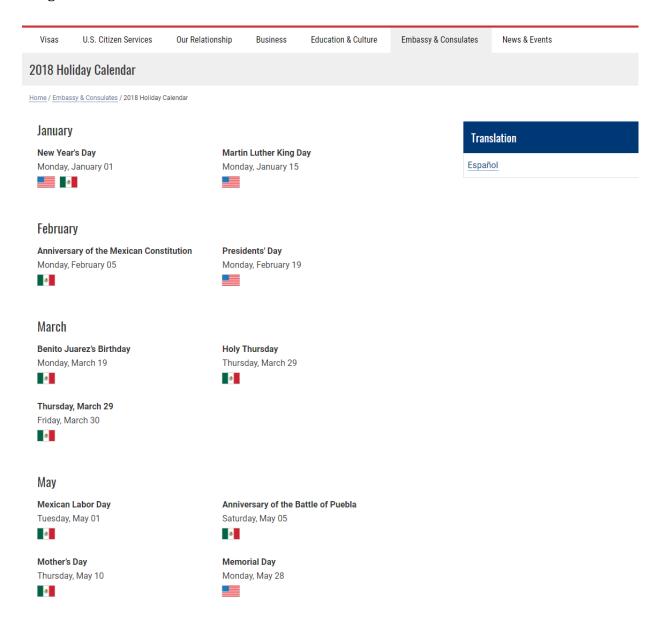




Featured Event Page Full – Same information and process as Featured Event page but with different look and feel. Parallax background image available, sidebar items display



below page and centered text description box along with tagged Posts and featured image or video.



Holiday – This template is specifically to spotlight US and in-country holidays. Country Flags are used to designate observance.



Visas U.S. Citizen Services Our Relationship Business Education & Culture Embassy & Consulate(s) News & Events

Study in the U.S.A.

Home | Education & Culture | Study in the U.S.A.



Image Video Page Template Common and Recommended Uses

- This page is currently used for the Study in the USA page and the Travel & Description page. It may be used in any section that requires an image-heavy look and feel.
- Limit of 20 content boxes
- Box Heading Text Limit 75 characters.
- Box Content Text Limit Recommend no more than 340 characters.

Mission Website Platform-Publishing Standards (PDF 12 MB)

Learn about unique U.S. higher education opportunities. Our EducationUSA [Your Country] center(s) is/are part of the U.S. Department of State's global EducationUSA network, and offer(s) accurate, comprehensive, and current information to help you and your family navigate the application process and prepare for study in the U.S.



Scholarships

Discover a variety of U.S. government-sponsored educational and professional exchange programs.



Alumni

Join the International Exchange Alumni Community, a website for current and emerging

Translation

Español

Education Links



J1 Visa for Exchange Visitors



Find an Educational Advising



Locate a Regional English Language Officer

Suggested For You



Sample Education Post Title



ShareAmerica Stories

NASA, citizen scientists solve night-sky mystery called Steve SHARE AMERICA GOV

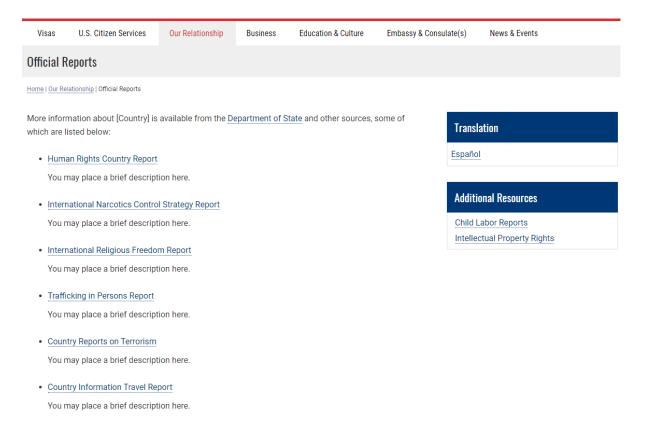
Reviving the Kazakh language on Wikipedia SHARE AMERICA GOV

U.S. supports era of private spaceflight SHARE.AMERICA.GOV

Following the Afghan Silk Road with satellites
SHARE.AMERICA.GOV

Image Video – This template has limited space for text, but provides a visual option for displaying content and providing information for visitors. The "Study in the U.S.A." page is built on an Image Video template.





Listing – Use this template for lists of links that lead to other websites. It can also be used for internal pages. Descriptions can be added to the links; however, images are not used.



Visas U.S. Citizen Services Our Relationship Business Education & Culture Embassy & Consulate(s) News & Events

Sample People Page

People Page Template Common and Recommended Uses

- Useful for Key Officer pages or similar.
- · Limit of 20 items.

Home | Education & Culture | Sample People Page

- Name Title Text Limit 130 characters.
- Content Text Limit 2600 characters. (Appears above list of "people".)

Mission Website Platform-Publishing Standards (PDF 12 MB)



Nancy Smith

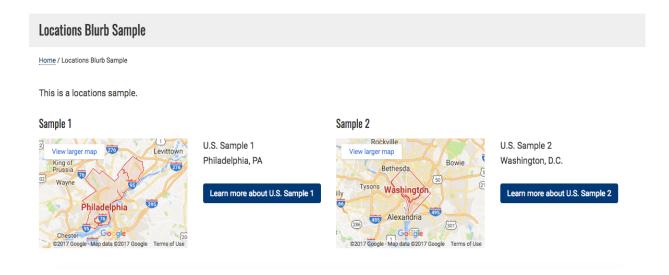
Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets containing Lorem Ipsum passages, and more recently with desktop publishing software like Aldus PageMaker including versions of Lorem Ipsum.

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People – Useful for brief, key officer bios. This page has character limits for each person included, so it will only support a biography that is brief.





Locations Blurb – Use this template to list Embassy related locations with a general description, addresses and embedded maps.

Creating a Page – General Guidelines

There are certain steps necessary to create all pages in WordPress. The basic instructions are the same for all Templates. Each Template also has its own features and requirements, which are detailed later in this section.

To create a new Page, the user can select to do so from several locations within the interface:

- 1. + New>Page in the Header
- 2. Pages > ADD New in the Main Navigation.
- 3. The ADD New button on the ALL PAGES page.

There are six (6) sections that are common for each page. These sections are Title, Language, Publish, Page Attributes, Sidebar Options and Suggested for You.

Title – Like when creating a Post, each page requires a title. Enter the title into the field.

Language - Before creating a page, determine in which Language the Page should display. Note: Most pages are created in English and then translated. If a Page should be created in a Language other than English, select the appropriate Language from the Languages section.



Publish

- a. **Status** an Editor can select either "Draft" or "Pending Review" this is determined by the workflow guidelines at each location.
- b. **Visibility Select** one of the following. The default is "Public" and this is the typical visibility for pages and posts.
 - i. Public Once Published can be viewed by any visitor to the website.
 - ii. Password Protected (This feature does not function and should not be used.)
 - iii. Private Once published, may only be viewed by the editor.
- c. **Publish immediately** This may be changed to publish a Page with a date in the past or it may be used to schedule a Page to publish at a particular day and time.
- d. **Yoast SEO Premium** This provides an overview of the SEO for the Post. Clicking the "Check" button will direct the user to the Yoast section of the page for further guidance. For more detailed information on Yoast and how to best utilize it in the site, please see the appropriate <u>in-depth overview</u> in this document.
- e. **Public Page Preview** This feature is only available after a page is saved to draft. It is used to send a preview link of a draft page to another user. Check **ENABLE PUBLIC PREVIEW** box to access the preview link.

NOTE: PREVIEW LINK EXPIRES AFTER 48 HOURS.

Page Attributes – This is the section where a template is chosen, and where the location of the page within the site is set.

- 1. **Parent** Clicking the dropdown will display a list of all pages within the site. All new pages should nest under another page for example a new page about passports could be nested under "Passport Services." Select the Parent for the page.
- 2. **Template** From the dropdown, select the template to be used.
- 3. **Order** Under normal circumstances, the Order field can be left at the default of "0". It is strongly recommended, however, that when creating pagination that the order



be manually set by the user. This is a number starting with one. The lower the number, the higher the item will appear on a list.

Page Expiration: If desired, set an expiration date for the page (page will automatically be removed from the site).

- 1. **Check** Enable Expiration box.
- 2. **Complete** Month, Day, Year, Hour, Minute fields and **Select** Draft or Private.

Suggested for You – <u>Select</u> a category related to the page topic to display at the bottom of the page.

To add "Suggested for You":

- 1. **Open** the desired page in **EDIT**.
- 2. **Scroll** down to the **Suggested** For **You** section in the right column.
- 3. Using the dropdown, **Select** the desired category.
- 4. Click Update.

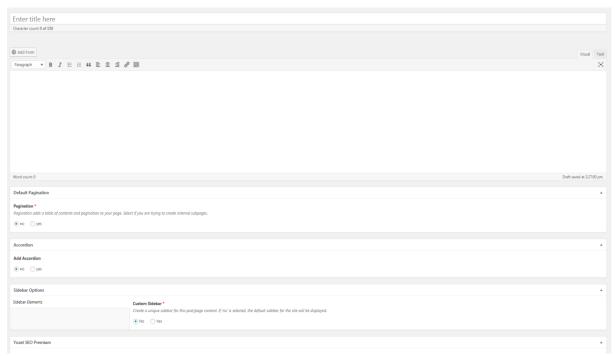
Sidebar Options – Only Posts should display the default sidebar. All PAGES should have "yes" selected for "Create a unique sidebar for this post/page content."

- 1. If a page does not require a sidebar, **Click** "yes" and do not select any sidebar items.
- 2. If a page requires a sidebar, **Select** all of the items that should display by **Clicking** the checkbox in front of its name.



Creating a Page – Default Template

The default page is the most common template used within the site. It can display images, an accordion, a sidebar, and embedded video. It can also be created as pagination.



Default Page Template

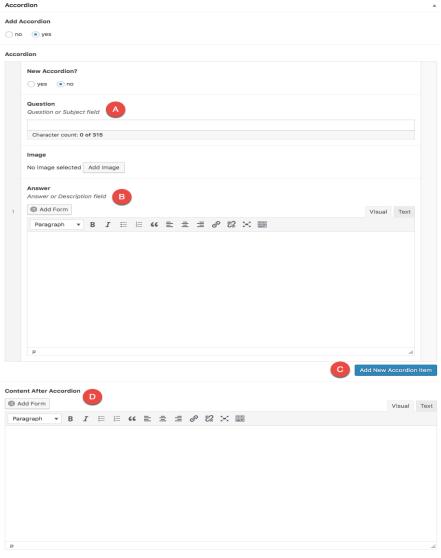
- 1. **Complete** all of the steps above, which are common to all templates.
- 2. **Enter** content for the page in the Visual Text Editor. **Format** as required.
- 3. If Pagination is required, refer to the detailed instructions on <u>Creating and Managing Pagination</u>.

Accordion

NOTE: ACCORDIONS ARE NOT CURRENTLY CRAWLED BY SEARCH ENGINES. TAKE THIS INTO CONSIDERATION BEFORE USING ACCORDIONS.

1. If the page requires an Accordion, **Select** YES. The Accordion feature will expand to allow the first entry:





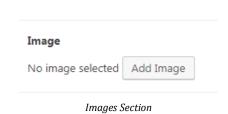
Accordion Feature

- a. **Enter** the desired question or subject for the first rib.
- b. **Enter** the answer or description that should appear when the visitor expands the rib.
- c. <u>Click Add New Accordion Item</u> to add a new rib below the current rib. <u>Click</u> "+" sign to add a new rib above the one currently selected. <u>Click</u> the "-" sign to delete the rib.



- d. To add text below the accordion, **Enter** text in the Content After Accordion field.
- e. To create an additional accordion on the page, **Click** ADD NEW ACCORDION ITEM and **Check** "Yes" box under New Accordion? field. Then **Enter** a new title, description and desired questions and answers in appropriate fields below.
- 2. If desired, **Insert** images using the Images section. **Click** the Add Image button and Select an image from the Media Library or **Upload** a new image.

NOTE: ACCORDION IMAGE SIZE IS 200x400 PIXELS. IMAGES OVER SIZE LIMIT WILL BE SIZED AT 200x400 PIXELS. PHOTOS UNDER SIZE LIMIT WILL DISPLAY AT ORIGINAL DIMENSIONS.



Accordion Panel Linking

Accordion panels can be linked to from any page on the site using anchor tags. When a new accordion is created, each panel is automatically identified as "panel1", "panel2", "panel3", etc. - according to the current order of the accordion. This ID is the anchor tag.

Note: If accordion order is changed or new ribs are added or removed, panel ID's could change based on the current order of the accordion. Anchor tags should be reviewed and updated as appropriate.

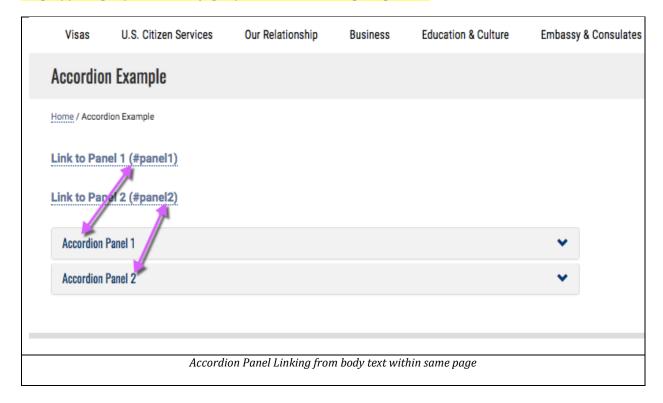
To link to an accordion panel in body text from:

- Page containing the accordion:
 - Plain Text: displaytext
 - o **Visual**: Link using #panel1
- Any other existing page:
 - Plain Text : displaytext
 - Visual: link using full site address with anchor tag: https://mx.pre.usembassy.gov/page#panel1



For example, the following screenshot displays Accordion panel linking within the same page where #panel1 and #panel2 are used.

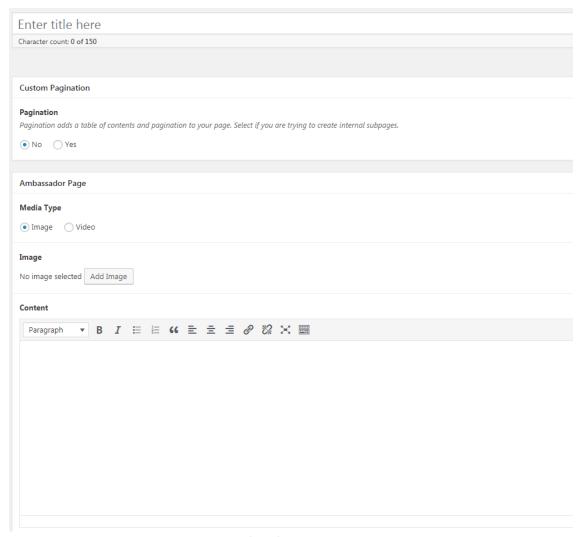
To link Accordion Panel 1 in the screenshot from a different page, use full URL: https://mx.pre/usembassy.gov/accordion-example#panel1





Creating a Page - Ambassador Template

The Ambassador Template is used to display the biography of key officers such as the Ambassador, Deputy Chief of Mission, or Consul General. If desired, the image can be replaced with a video.



Ambassador Page Screen

- 1. In the Name field, **Enter** the name of the Ambassador or other official.
- 2. For Media Type, **Select** Image or Video.
 - a. If IMAGE is selected, <u>Click</u> the ADD IMAGE button and <u>Upload</u> a new image or <u>Select</u> an image from the Media Library.



- b. If **VIDEO** is selected, **Enter** the URL of the associated YouTube video.
- 3. In the Content field, **Enter** and **Format** the biography details.
- 4. If Pagination is required, refer to the detailed instructions on <u>Creating and Managing Pagination</u>.

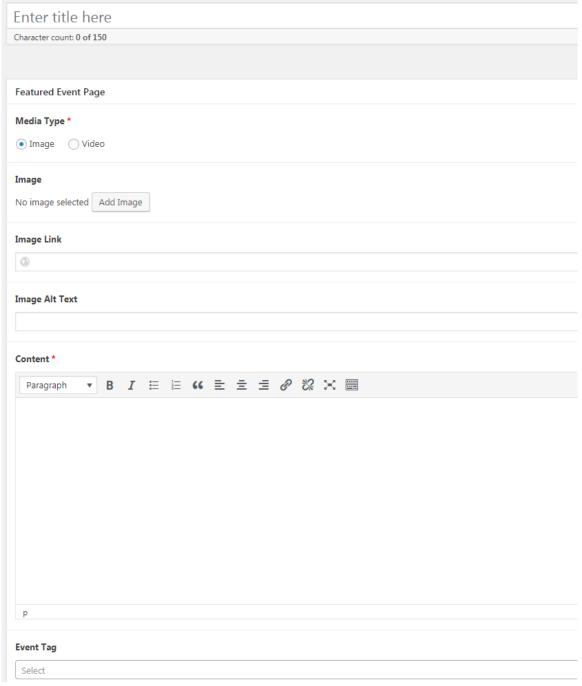
Creating a Page – Featured Event Template

Each site has the ability to highlight a special event or program with the Featured Event page. It is used in collaboration with Posts and supports a featured image or video. By Categorizing and Tagging Posts appropriately, they will automatically display on this page.

Before creating a Featured Event page, the user must **Identify** and **Create** the Tag that will be used for all blog posts that should display on the page. This is done by **Creating** and **Saving** or **Publishing** the first Blog Post with the selected Tag.

All Posts that should display on a Featured Event page should be categorized as "Featured Event" and should use the Tag selected for the event. By doing this, any post that is set up in this way will automatically display in the blogroll that appears on the page.



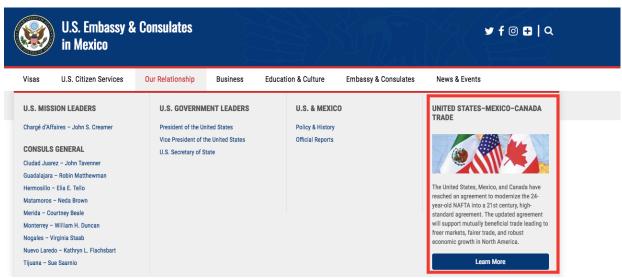


Featured Event Page Screen

- 1. In the Title field, **Enter** the name of the event.
- 2. For Media Type, **Select** Image or Video.



- a. If IMAGE is selected, <u>Click</u> the ADD IMAGE button and <u>Upload</u> a new image or <u>Select</u> an image from the Media Library.
 - i. If the image should link to a URL, **Enter** the URL in the IMAGE LINK field.
 - ii. **Enter** the ALT tag for the image in the IMAGE ALT TEXT field.
- b. If **VIDEO** is selected, **Enter** the URL of the associated YouTube video.
- 3. In the Content field, **Enter** and **Format** a brief description of the event. This field is limited to 2600 characters.
- 4. **Select** the chosen tag from the dropdown in the Event Tag field.
- 5. **Publish** the page.
- 6. **Contact** the help desk at gpadigitalhelp@state.gov with the following information so that the team in Washington can add your event to the Mega Menu. Do not contact the team until you are ready for the changes to appear on your LIVE site.
 - a. **Provide** the name of the Event No more than 65 Characters.
 - b. **Attach** the Image that should be used in the menu (243 x 115)
 - c. **Provide** a Brief description of the event No more than 200 Characters.



The Featured Event in the Mega Menu



Creating a Page – Featured Event Full Template

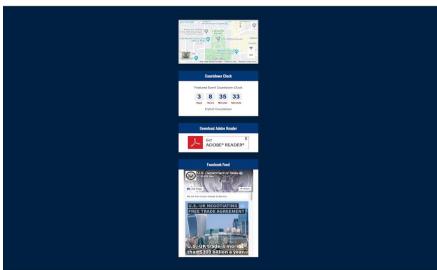
The Featured Event Full Template provides the user with a different look and feel option to highlight a featured event. Follow the same basic instructions listed above in the Creating A Page - Featured Event Template to create the page and contact gpadigitalhelp@state.gov to add the page to the Mega Menu. Featured Event Full Template offers the following added display elements:

- a. Parallax background image.
- b. Sidebar items display below the page.
- c. Centered content description text.

Note: See next page for screenshot of Featured Event Full Page with two related posts and four sidebar elements.





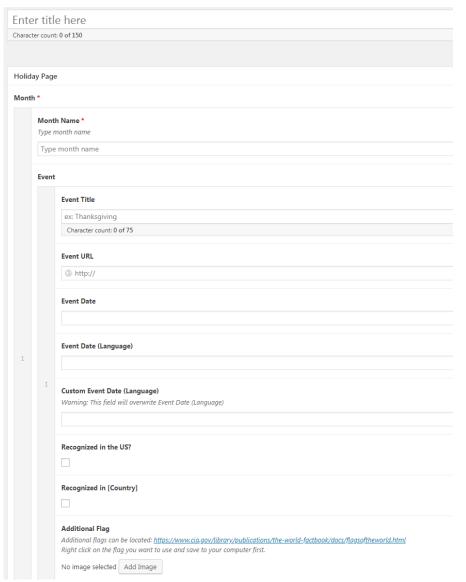




The Featured Event Full Page with 2 Related Posts and 4 Sidebar items.

Creating a Page – Holiday Template

The Holiday page is specifically to spotlight US and in-country holidays. Country Flags are used to designate observance. Sidebars do not display on this template.



Holiday Page Screen

- 1. **Enter** the appropriate month in the Month Name field.
- 2. **Enter** the name of the holiday in the Event Title field.



- 3. **Enter** the URL in the EVENT URL field.
- 4. **Use** date picker to select holiday date in the Event Date field.
- 5. **Use** date picker to select Language page holiday date in the Event Date Language field.
- 6. **Optional for Languages: Enter** desired custom date format in Custom Event Date (Language) field.

NOTE: THIS WILL OVERRIDE THE DATE FORMAT SELECTED (IF ANY) IN THE EVENT DATE LANGUAGE FIELD.

- 7. <u>Use</u> the Recognized in the US? and Recognized in [Country] check-boxes to <u>Identify</u> if the holiday is celebrated in each location.
- 8. **Add** Additional flags to holiday:
 - a. To add a new flag, **Click** on the "World Factbook" link provided.
 - b. **Click** on a flag and **Right-Click** to save a file to the computer.
 - c. Click add image under the Additional Flags section.
 - d. Click the desired flag and Click Select. (Don't forget the ALT Tag!)
- 9. **Click** the ADD New Event button for each new holiday for the month.
- 10. To add a new month, **Click** the ADD NEW MONTH button.

Creating a Page – Image Video Template

This Image Video page template has limited space for text, but provides a visual option for displaying content and providing information for visitors. The "Study in the U.S.A." page is built on an Image Video template. (See image after instructions)

- 1. **Enter** the page title in the **TITLE** field.
- 2. For Media Type, **Select** Image or Video.
 - a. If IMAGE is selected, **Click** the ADD IMAGE button and **Upload** a new image or **Select** an image from the MEDIA LIBRARY.
 - i. If the image should link to a URL, **Enter** the URL in the IMAGE LINK field.
 - ii. **Enter** the ALT tag for the image in the IMAGE ALT TEXT field.



- b. If V_{IDEO} is selected, <u>Enter</u> the URL of the associated YouTube video.
- 3. In the Content field, **Enter** and **Format** desired content.
- 4. **Create** Box Content:
 - a. <u>Click</u> the Add Image button and <u>Upload</u> a new image or <u>Select</u> an image from the Media Library.
 - i. **Enter** the ALT tag for the image in the Image Alt Text field.
 - ii. **Enter** the desired title for the content box in the Heading field.
 - iii. If the image should link to a URL, **Enter** the URL in the Link URL field.
 - iv. In the Box Content field, **Enter** and **Format** desired content.
- 5. To add additional boxes, **Click** the ADD New BOXED CONTENT button.



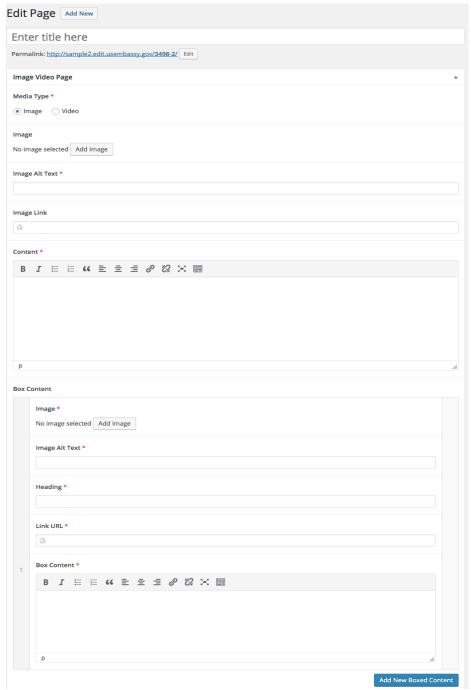


Image Video Page Screen

If Pagination is required, refer to the detailed instructions on <u>Creating and Managing Pagination</u>.



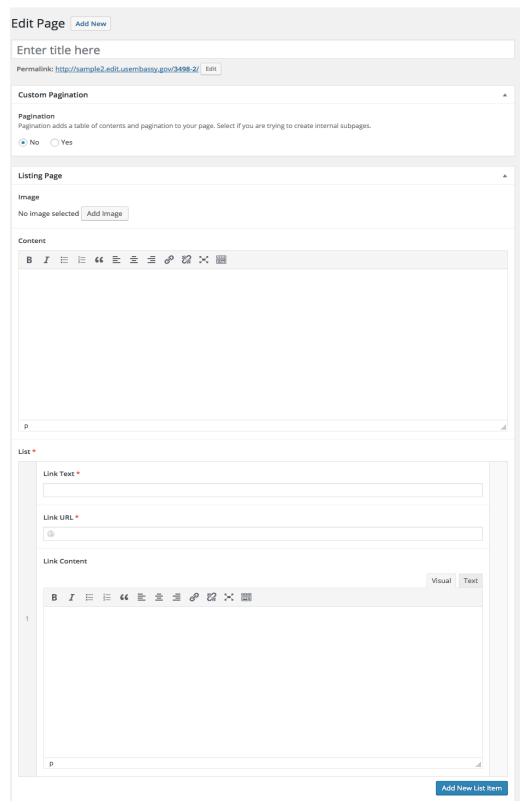
Creating a Page – Listing Template

Listing Templates are for lists of links that lead to other websites. They can also be used for internal pages. Descriptions can be added to the links; however, images are not used. (See image after instructions)

NOTE: THIS PAGE IS LIMITED TO 25 LINKS.

- 1. **Enter** the page title in the Title field.
- 2. If a focal image is desired, **Click** the ADD IMAGE button.
 - a. **<u>Upload</u>** a new image or **<u>Select</u>** an image from the **M**EDIA LIBRARY.
- 3. In the CONTENT field, **Enter** and **Format** desired content.
- 4. **Create** the List.
 - a. **Enter** the name of the link in the Link Text field.
 - b. **Enter** the link's URL in the Link URL field.
 - c. In the Link Content field, **Enter** a brief description, if desired. Maximum 1300 characters.
- 5. If additional links are required, **Click** the ADD NEW LIST ITEM button.





Listing Page Screen

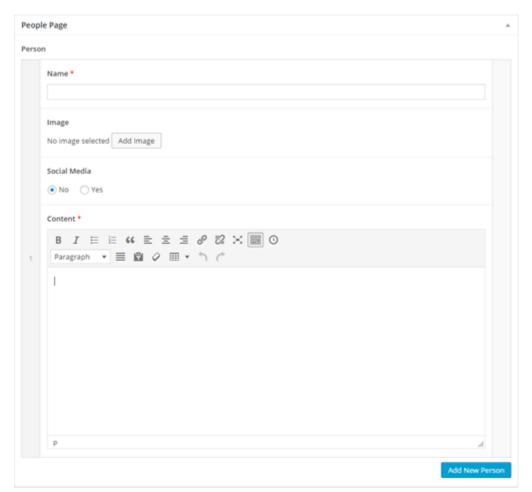


Creating a Page – People Template

The people page template is useful for brief, key officer bios. This page has character limits for each person included, so it will only support a biography that is brief.

NOTE: THIS PAGE IS LIMITED TO 20 PEOPLE.

1. **Enter** the page title in the TITLE field.



People Page Screen

2. Add People

- a. **Enter** the name of the individual in the NAME field.
- b. If an image is available, **Click** the ADD IMAGE button.
 - i. **Upload** a new image or **Select** an image from the **Media Library**.



- c. If the individual has personal social media accounts they can be linked by clicking "Yes" in the Social Media field. Enter each type of account's URL for them to display.
- d. **Enter** a brief biography for the individual in the **Content** field. (2600 Character count limit).
- 3. If additional people are desired, **Click** the ADD New Person button.

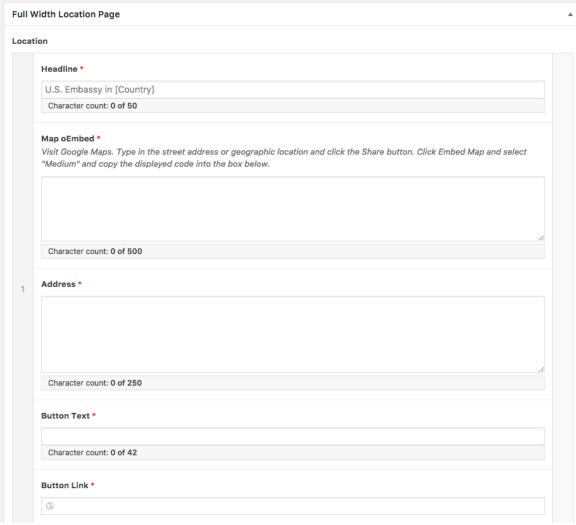
Creating a Page – Locations Blurb Template

The locations blurb template is used to list Embassy related locations with a general description, addresses and embedded maps.

NOTE: THIS PAGE IS LIMITED TO 20 LOCATIONS.

- 1. **Enter** the page title in the TITLE field.
- 2. **Add** an overall description for the page using the TEXT EDITOR.
- 3. For each location:
 - a. **Enter** the name of the location in the Headline field.
 - b. **Enter** the Google Map embed link in the MAP OF EMBED field. (Follow instructions above the field to acquire a proper embed link).
 - c. **Enter** the address of the location.
 - d. **Enter** descriptive link text in the button text field.
 - e. **Enter** a link to more information on the location in the button link field.
- 4. If additional locations are desired, **Click** the ADD NEW LOCATION button.





Locations Blurb Page Screen



Using Language Templates

In the new, modernized platform users can manage Language content with ease. Language content may be created as a new Page or Post, or it may be created as a translation of an existing English Language Page or Post.

PLEASE NOTE: INSTRUCTIONS FOR CREATING LANGUAGE CONTENT ARE THE SAME FOR PAGES AND FOR POSTS. FOR INSTRUCTION PURPOSES, GPA HAS PROVIDED THE INSTRUCTIONS FOR CREATING LANGUAGE PAGES.

Creating a New Language Page

At times, a user may have content available in Language only, and not have corresponding English Language content. In this situation, a page or post may be created in the preferred Language. To create a page in Language only:

- 1. Click ADD New and Select Page.
- 2. In the Languages selection box, **Click** the dropdown menu next to the American flag.
- 3. **Select** the Language desired.
- 4. **Create** the page as normal.



Languages Section of Pages and Posts

PLEASE NOTE: ALL URLS FOR LANGUAGE CONTENT SHOULD BE IN ENGLISH. WHEN CREATING A URL FOR SPANISH LANGUAGE, FOR EXAMPLE, URLS SHOULD CONTAIN ONLY ENGLISH LANGUAGE, SUPPLEMENTED WITH THE LANGUAGE 2 LETTER CODE. FOR EXAMPLE, THE ENGLISH LANGUAGE URL WOULD LOOK LIKE THIS: HTTPS://SAMPLE2.USEMBASSY.GOV/NEWS-EVENTS/. THE SPANISH LANGUAGE URL FOR THE TRANSLATED DOCUMENT SHOULD LOOK LIKE THIS: HTTPS://SAMPLE2.USEMBASSY.GOV/ES/NEWS-EVENTS-ES/.

Creating a Translation

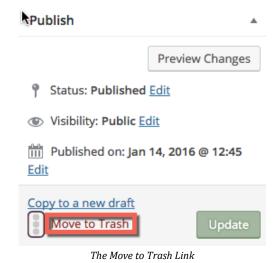
- 1. **Navigate** to the page to be translated.
- 2. <u>Click</u> Edit. Each available Language template should appear as a flag in the Languages selection box.



- 3. **Click** the + Sign next to the desired language to be translated.
- 4. **Update** the page's content with the appropriate Language. All fields and sidebars must be updated in Language.
- 5. **Update** the URL so that it appears in English. (See note, above)
- 6. **Click** Publish.
- 7. **View** the Page. When a translation is created, a one-for-one "Translation" box will appear on both the English and Language version of the page or post.

Deleting a Translation

- 1. **Navigate** to the page to be deleted.
- 2. **Delete** the page by **Clicking** the Move to Trash link in the Publish box.
- 3. **Navigate** to the corresponding page (typically the English Language page).
- 4. In the Language box, **Delete** the text next to the flag of the Language that was just deleted.
- 5. Click Update.





Delete the text in this box



U.S. Department of State – GPA/DC/PLT/WB Last Updated: 08/28/2023



Sidebars

Overview and General Guidance

Sidebars are used to display the right column content of pages. Each sidebar will display up to eight (8) items. There are many sidebars to choose from, allowing users to customize pages to include supplemental content that is important to their visitors.

To select an item to appear in the sidebar of a page, simply click the checkbox next to the item. All sidebar items can be ordered on the page as the user prefers. Use the Order field to set the number from 1 to 8 (number one will appear at the top).

Adobe Reader

- 1. **Select** Adobe Reader in the Sidebar Options to add it to the page.
- 2. <u>Click Adobe Reader</u> from the left Sidebar Menu to activate it.



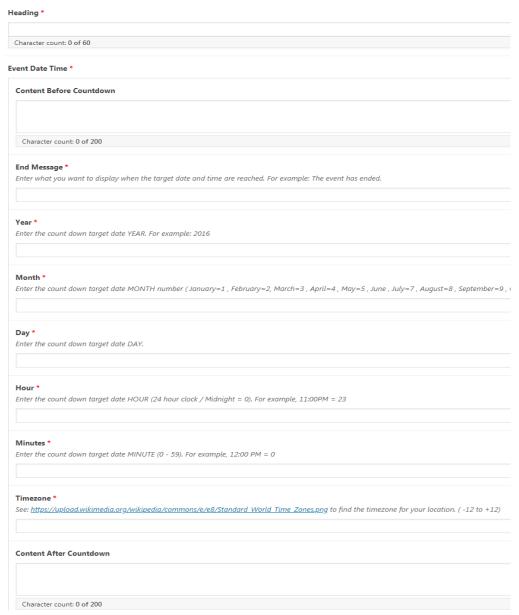
Adobe Reader Sidebar Item

Countdown Clock

- 1. **Select** Countdown Clock in the Sidebar Options to add it to the page.
- 2. Click Countdown Clock from the left Sidebar Menu to edit the item.
- 3. **Complete** the following fields:
 - a. HEADING
 - **b.** Content Before Countdown
 - c. END MESSAGE
 - d. YEAR (ARROW SELECTOR)
 - e. Month (arrow selector)
 - f. DAY (ARROW SELECTOR)
 - g. Hour (ARROW SELECTOR)
 - h. MINUTES (ARROW SELECTOR)



- i. TIMEZONE (ARROW SELECTOR)
- j. Content after Countdown



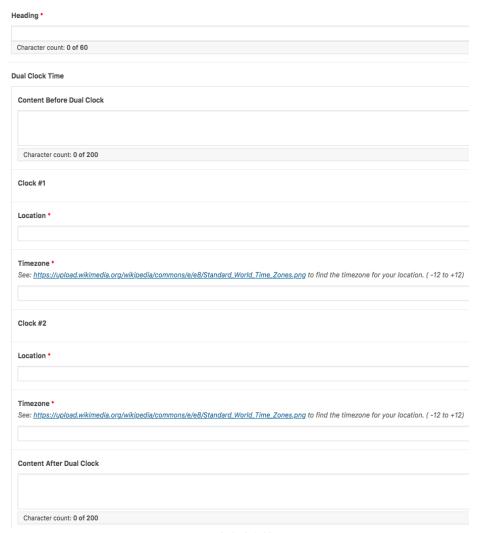
Countdown Clock fields

Dual Clock

1. **Select** Dual Clock in the Sidebar Options to add it to the page.



- 2. Click Dual Clock from the left Sidebar Menu to edit the item.
- 3. **Complete** the following fields:
 - a. HEADING
 - b. CONTENT BEFORE DUAL CLOCK (OPTIONAL)
 - c. CLOCK #1 LOCATION
 - d. CLOCK #1 TIMEZONE (ENTER NUMBER FROM -12 TO +12)
 - e. CLOCK #2 LOCATION
 - f. CLOCK #2 TIMEZONE (ENTER NUMBER FROM -12 TO +12)
 - g. Content after Countdown (OPTIONAL)



Dual Clock fields



Google Maps

- 1. **Select** Google Maps in the Sidebar Options to add it to the page.
- 2. **Click** Google Maps from the left Sidebar Menu to edit the item.
- 3. **Enter** the embed code obtained from http://maps.google.com. Note: The ITEM HAS INSTRUCTIONS FOR CREATING EMBED CODE ON THE GOOGLE MAPS WEBSITE.

Google Maps Embed Code Visit Google Maps. Type in the street address or geographic location and click the Share button. Click Embed Map and select "Medium" and copy the displayed code into the box below.
CI
Character count: 0 of 500

Google Maps Sidebar Item

Google Maps Embed in Post/Page Body

Customized Google Maps can be embedded in the main body of pages and posts by following the guidelines below.

Google Maps Creation and Embed Guidelines

- 1. **Create** a short descriptive title for the map.
- 2. **Create** maps to be embedded in Main Body of content with either the MAP, SATELLITE or TERRAIN option.
- 3. Marker Items (such as pins) should use the same color palette as the Website Dark Red (165, 39, 20), Navy Blue (26, 35, 126) and Gray (117, 117, 117).
- 4. To embed the map, **Click** "EMBED ON MY SITE", **Copy** the code and **Paste** into the Main Body of a page or post.

For additional help on creating Google Maps visit https://support.google.com/mymaps/



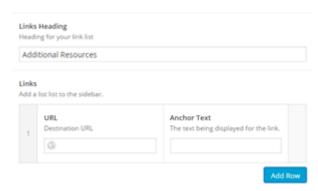
Link List

- 1. **Select** Link List in the Sidebar Options to add it to the page.
- Click Links from the left Sidebar Menu to edit the item.
- 3. **Enter** the title desired for the sidebar item in the Links Heading field.
- 4. **Click** the ADD Row button.
- 5. In the URL field, **Enter** the complete URL.
- 6. In the Anchor Text field, **Enter** the text to display.

NOTE: UP TO 10 LINKS MAY BE DISPLAYED. NOTE: USERS MAY USE UP TO 4 INSTANCES OF A LINK LIST IN A PAGE'S SIDEBAR. THE LIMIT ON SIDEBAR ITEMS IS STILL EIGHT (8).

OpenOffice

- 1. **Select OPENOFFICE** in the Sidebar Options to add it to the page.
- 2. **Click OpenOffce** from the left Sidebar Menu to activate it.



Links Sidebar Item



OpenOffice Sidebar Item



Related Posts

- 1. **Select** Related Posts in the Sidebar Options to add it to the page.
- 2. **Click Related Posts** from the left Sidebar Menu to edit the item.
- 3. **Enter** the title desired for the sidebar item in the **HEADING** field.
- 4. **Click** the categories and/or tags that should display in the sidebar.

NOTE: TWO RELATED STORIES WILL DISPLAY.



RSS Feeds

- 1. **Select RSS FEEDS** in the Sidebar Options to add it to the page.
- 2. **Click RSS FEED** from the left Sidebar Menu to edit the item.
- 3. **Enter** the title desired for the sidebar item in the HEADING field.
- 4. **Enter** the URL for the feed in the FEED URL field.
- 5. In the Source Text field, **Enter** the name of the RSS Feed source.



RSS Feeds Sidebar Item



6. **Click** the ADD Row button to add additional feeds. **Note: Up to 4 FEEDS CAN BE USED.**

ShareAmerica RSS Feeds

- 1. **Select** ShareAmerica RSS Feeds in the Sidebar Options.
- 2. **Complete** the following fields:
 - a. **Heading** Recommended content is the Topic pulled from ShareAmerica.
 - b. ShareAmerica Feed URL Topic Landing page with /feed/ added to the end of the URL. For example: https://share.america.gov/theme/theme-about-america/ becomes https://share.america.gov/theme/theme-about-america/feed/
 - c. **Watermark** ShareAmerica

	Heading					
ShareAmerica Feed						
	ShareAmerica Feed URL					
	Watermark on Images					

ShareAmerica RSS Feed

To exclude up to 3 keywords from the ShareAmerica Homepage Feed:

- 1. **Scroll** to exclude Feeds? and **Select** Yes.
- 2. **Enter** a keyword into Exclude #1 field, and Exclude #2 and Exclude #3 fields if desired.



Exclude Feeds? This will search feeds to exclude from titles and descriptions
Yes
Exclude #1
One keyword or phrase only
old
Exclude #2
One keyword or phrase only
new
Exclude #3
One keyword or phrase only
basketball

ShareAmerica RSS Feed



Social Links

- 1. **Select Social Links** in the Sidebar Options to add it to the page.
- 2. **Click S**OCIAL LINKS from the left Sidebar Menu to edit the item.
- 3. **Enter** the URL for each desired Social Media property in the appropriate field.

NOTE: CURRENT SM SUPPORTED: TWITTER,
FACEBOOK, GOOGLE+, YOUTUBE, VIMEO, FLICKR,
INSTAGRAM, PINTEREST, BLOG, PODCAST, LINKEDIN,
EMAIL, TUMBLR, STORIFY, SLIDESHARE, KONTATKI,
TELEGRAM, SNAPCHAT, MEDIUM, WHATSAPP,
YOUKO, LINE, WEIBO, RENREN, QQ, ODNOKLASSNIKI,
WECHAT, SOUNCLOUD, GIPHY, IMO AND ZALO.

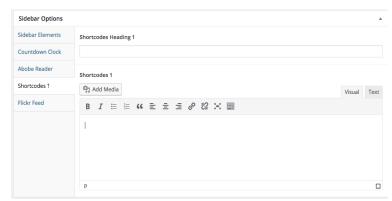


Social Links Sidebar Item



Shortcodes

- 1. **Select Short codes** in the Sidebar Options to add it to the page. **Note: Up to FOUR (4) SHORT CODES** ARE AVAILABLE.
- 3. **Click** Shortcodes from the left Sidebar Menu.
- 4. Enter heading of Shortcode into Shortcode Headings 1 field.
- 5. **Enter** shortcode into Shortcodes 1 text editor.



Shortcodes Sidebar Item



Text Box

- 1. **Select Text Box** in the Sidebar Options to add it to the page.
- 2. **Click TEXT BOX** from the left Sidebar Menu to edit the item.
- 3. **Enter** the title desired for the sidebar item in the TextBox Heading field.
- 4. **Enter** desired text and/or html code in the TextBox field.

Note: There is a limit of $1300\,\text{Characters}$ in the text box – this includes html code.

NOTE: USERS MAY USE UP TO 4 INSTANCES OF A LINK LIST IN A PAGE'S SIDEBAR. THE LIMIT ON SIDEBAR ITEMS IS STILL EIGHT (8).

xtBox Heading					
FextBox					
	h				

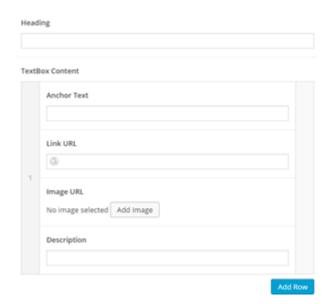
Text Box Sidebar Item



TextBox Image

- 1. **Select Text Box Image** in the Sidebar Options to add it to the page.
- 2. **Click** Text Box Image from the left Sidebar Menu to edit the item.
- 3. **Enter** the title desired for the sidebar item in the Heading field.
- 4. **Click** the ADD Row button.
- 5. **Enter** the text for the link in the **ANCHOR TEXT** field.
- 6. **Enter** the URL in the LINK URL field.
- 7. **Click** the ADD IMAGE button.
 - a. <u>Upload</u> a new image or <u>Select</u> an image from the <u>Media Library</u>.
- 8. **Enter** a more details in the **DESCRIPTION** field, if desired.
- 9. To add additional links, **Click** the App Row button.

NOTE: THERE IS A LIMIT OF 4 TEXT IMAGE LINKS IN THIS SIDEBAR ITEM.



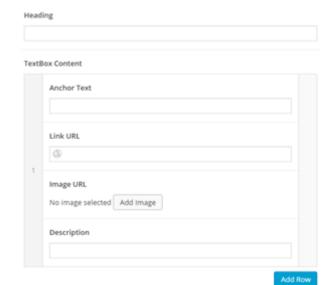
Text Box Image Sidebar Item



Textbox Image Full

- 1. **Select Text Box Image** in the Sidebar Options to add it to the page.
- 2. **Click** Text Box Image from the left Sidebar Menu to edit the item.
- 3. **Enter** the title desired for the sidebar item in the HEADING field.
- 4. **Click** the ADD Row button.
- 5. **Enter** the text for the link in the **ANCHOR TEXT** field.
- 6. **Enter** the URL in the LINK URL field.
- 7. **Click** the ADD IMAGE button.
 - a. <u>Upload</u> a new image or <u>Select</u> an image from the <u>MEDIA</u>
 LIBRARY.
- 8. **Enter** a more details in the **DESCRIPTION** field, if desired.
- 9. To add additional links, **Click** the ADD Row button.

NOTE: THERE IS A LIMIT OF 4 TEXT IMAGE LINKS IN THIS SIDEBAR ITEM.

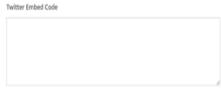


Text Box Image Sidebar Item



Twitter Feed

- 1. **Select** Twitter Feed in the Sidebar Options to add it to the page.
- 2. **Click** Twitter Feed from the left Sidebar Menu to edit the item.
- 3. **Enter** the code generated at Twitter in the Twitter EMBED Code field.
- 4. To generate the code:
 - a. <u>Navigate to</u> https://publish.twitter.com/
 - b. **Insert** Twitter URL and **Click** ARROW.
 - c. **Select** Embedded Timeline.
 - d. **Copy** code.



Twitter Feed Sidebar Item

POTUS, VPOTUS, and Secretary Feeds

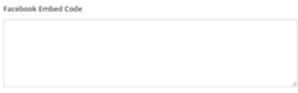
These feeds are automatically created simply by selecting them in the Sidebar Options.



Facebook Feed

- 7. **Select** Facebook Feed in the Sidebar Options to add it to the page.
- 8. **Click** FACEBOOK FEED from the left Sidebar Menu to edit the item.
- 9. Facebook **Page** Embed instructions: **Enter** the following code in plain text format replacing the highlighted items with the Facebook page url and Local Title:

```
<div class="fb-page"
data-href="PAGEURL"
data-tabs="timeline" data-
small-header="false"
data-adapt-container-width="true"
data-hide-
cover="false"
data-show-facepile="true
style="width:100%"><blockquote
cite="PAGE-URL" class="fb-xfbml-
parse-ignore"><a href="PAGE-URL"
URL">TITLE</a></blockquote></div>
```



Facebook Feed Sidebar Item

Facebook Individual Post Embed

1. $\underline{\mathbf{E}}$ **nter** the following code in plain text format replacing the highlighted items with the Facebook page url and Local Title:

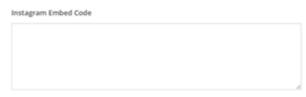
<div class="fb-post" data-href="POST-URL" data-width="auto" style="100%" data-show-text="true"><blockquote cite="POST-URL" class="fb-xfbml-parse-ignore">Posted by TITLE</blockquote></div>

NOTE: TO ACQUIRE THE FACEBOOK POST URL, RIGHT CLICK ON THE POST DATE AND COPY LINK LOCATION.



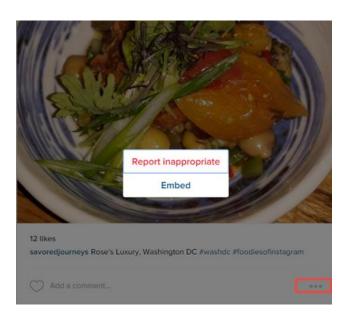
Instagram Feed

- 1. **Select** Instagram Feed in the Sidebar Options to add it to the page.
- 2. **Click** Instagram FEED from the left Sidebar Menu to edit the item.
- 3. **Enter** the code generated by Instagram in the Instagram Embed Code field.



Instgram Feed Sidebar Item

An Instagram photo may be embedded in the sidebar, provided that the photo has the embed option available. To find out: **Click** the "..." at the bottom of the photo to embed.



 $Sample\ of\ Instagram\ Embed\ Process$

An embed option will display, if available. $\underline{\textbf{C}}$ opy and $\underline{\textbf{P}}$ aste the embed code into the Instagram Sidebar Item.



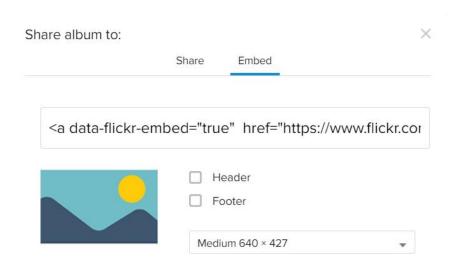
Flickr Feed

- 1. **Select** FLICKR FEED in the Sidebar Options to add it to the page.
- 2. **Click** FLICKR FEED from the left Sidebar Menu to edit the item.
- 3. Add the following code in the FLICKR EMBED CODE field based on the Share Style selected:
 - a. **No Header or Footer:** No additional code required. Skip to **Step 4**.
 - b. Header and Footer:

<style>.widget-flickr-feed .video-container {paddingbottom: 100%;}</style>

- c. Header: <style>.widgetflickr-feed .video-container {padding-bottom: 90%;}</style>
- d. Footer: <style>.widget-flickr-feed .video-container {padding-bottom: 70%;}</style>
- 4. **Enter** the code generated by Flickr in the FLICKR EMBED CODE field behind the code entered in Step 3. **Note:** Code will AUTOMATICALLY CHANGE BASED IF HEADER, FOOTER, BOTH OR NONE ARE SELECTED.





Sample of Flickr embed HTML code with Header and Footer options

For example: The complete code for a Flickr Embed with "header" selected will appear as:

<style>.widget-flickr-feed .video-container {padding-bottom: 90%;}</style>
<a data-flickr-embed="true" data-header="true" data-footer="false"
href="https://www.flickr.com/photos/142865810@N04/albums/72157668418942062"
title="Test album"><img
src="https://live.staticflickr.com/7280/26920026650_9913b98509_z.jpg" width="100%"
height="100%" alt="Test album"><script async
src="//embedr.flickr.com/assets/client-code.js" charset="utf-8"></script>

Flickr Album Embed:

A Flickr album may be embedded if the album was created with that option available. To determine if the album has embed code: **Mouse over** the album and **Click** the arrow swoosh in the bottom right corner:





Sample of Flickr album embed arrow

Follow the same instructions above to embed the album in the FLICKR SIDEBAR ITEM.

Flickr galleries can also be embedded on the body of pages by editing the Flickr album URL to include "/show" at the end of the URL.

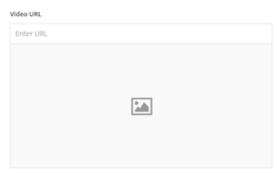
For Example:

https://www.flickr.com/photos/152338127@N06/sets/72157678760477731/show



Video

- 1. **Select VIDEO** in the Sidebar Options to add it to the page.
- 2. **Click VIDEO** from the left Sidebar Menu to edit the item.
- 3. **Enter** the URL from YouTube or Vimeo in the VIDEO URL field.



Video Sidebar Item

Facebook Video Sidebar Element / Embed

To embed a Facebook video in a post or page sidebar:

- 1. **Select** Facebook Video from Sidebar Options.
- 2. **Enter** a title in the Facebook Video Heading field to display above the embedded video.
- 3. **Enter** the URL of the Facebook video in the Facebook Video URL field.



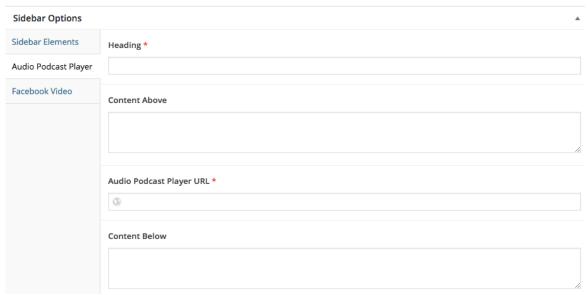
Facebook Video Sidebar fields.

Podcast/Audio Sidebar Element

To embed a Podcast player in a post or page sidebar:

- 1. **Select** Audio Podcast Player from Sidebar Options.
- 2. **Enter** a title in the Heading field. (REQUIRED)
- 3. **Enter** the podcast or audio URL in the Audio Podcast Player URL field.
- 4. If desired, **Enter** text to display above and below the audio player in the Content Above and Content Below fields. (OPTIONAL)





Audio Podcast Sidebar fields.

Embed Youko Video in Post/Page Body or Shortcode

- 1. Beneath the desired video, **Copy** the **HTML** CODE URL.
- 2. **Replace** "http://" with "https://" at the beginning of the URL.
- 3. **Set** Width to 100%.
- 4. **Set** Height to 400 for Post/Page body embed and 200 for Shortcode embed.

For example:

Post/Page Body:

<embed src="https://player.youku.com/player.php/sid/XMTg30TE1MDU3Mg==/v.swf"
type="application/x-shockwave-flash" width="100%" height="400"
align="middle"></embed>

Shortcode:

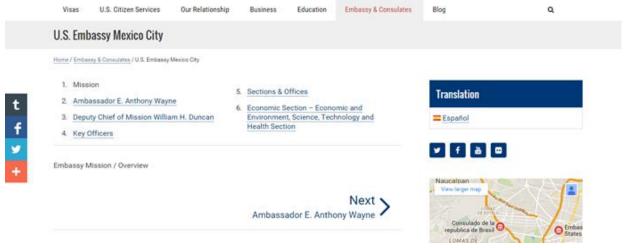
<embed src="https://player.youku.com/player.php/sid/XMTg30TE1MDU3Mg==/v.swf"
type="application/x-shockwave-flash" width="100%" height="200"
align="middle"></embed>

5. **Follow** standard procedure to create Post, Page or Shortcode.



Creating and Managing Pagination

Modernized websites do not make use of left navigation. This functionality has been replaced with Pagination. Pagination is optimized for mobile users, giving them two choices on navigating through related content: Directly tapping the link in the table of contents, or using the "next" and "previous" areas of the page to scroll through the content.



Example of Pagination

Under normal circumstances, web managers in the field should not need to create new pagination sections. Because most of the page content in the site is static, nearly all of the pagination should already be available. However, if a new pagination section is required, it is important to follow all of the steps below to ensure that it is created correctly.

Before creating pagination within the website, it is important that users understand how this feature works.

Pagination consists of a Parent page and Child Pages and is used with the Default Page template. In order for pagination to work properly, it must be set up in a very particular way.

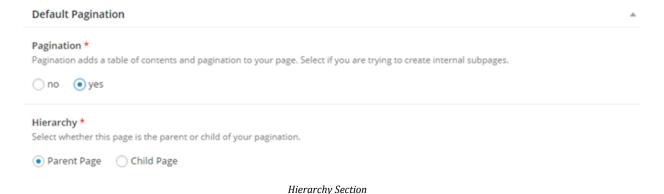


Creating Pagination

The first step in creating a new pagination is to select "Yes" in the Default Pagination section in the Edit Page screen. This section appears directly below the Content box.



If yes is selected, the Hierarchy section will display. This is where the user determines if the page being created is the Parent page of the Pagination Section, or if it is a Child page.



First, the Parent Page must be created.

- 1. In the Hierarchy section, **Select** yes.
- 2. **Create** the Page as desired.
- 3. When creating a Pagination section, the Parent page must be published. In the Publish section, **Set** the page visibility to **Password Protected**, **Assign** a simple password, and **Publish**.
- 4. In the Publish section, **Hold** the CTRL key and **Click** the Copy to a New Draft link. The new page should open in a new browser tab. Do not close the tab with the Parent Page.



- a. In the Yoast SEO Premium section at the bottom of the page, **Open** the Advanced tab and **Paste** the URL of the Parent page into the Canonical URL field.
- 5. **Publish** the page.

Add Child Pages

All Pagination sections must have at least two Child pages to work properly. If there are no child pages, or only one child page, the user will see a warning:

Requirement: You must have at least two child page associated to this parent in order for the table of contents to appear. This message will disappear once you meet the requirement.

×

Warning Message

To create additional child pages:

- 1. **Create** a New Page.
- 2. **Complete** the following:
 - a. **Select** Yes for Pagination.
 - b. In the Pagination section under Hierarchy, select "Child Page".
 - c. In the Page Attributes section:
 - i. **Select** the Parent page from the dropdown.
 - ii. **Set** the **Order** to the number in which the page should appear this should be a number between 1 and 10.
- 3. **Publish** the page.
- 4. **Repeat** as necessary for each new page.

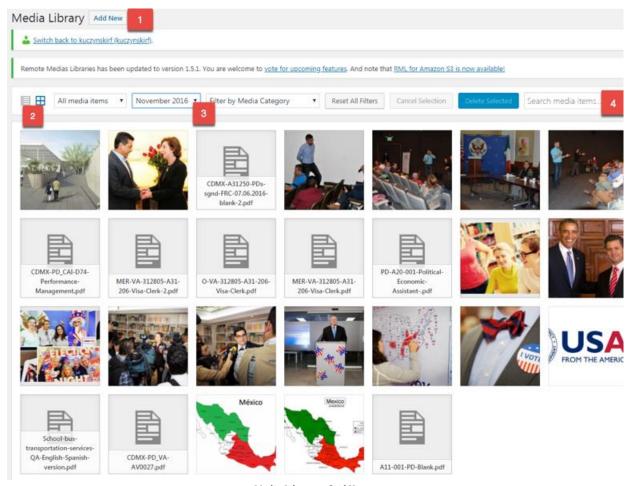
To make the Pagination section visible to the public, **Edit** the Parent Page and **Change** the **V**ISIBILITY to Public. **Click** the **U**PDATE button.



The Media Library

Overview

The Media section provides users with the ability to View, Add, Edit, or Delete media in the Media Library. The Media menu provides user's access to the Media Library and the Add New option.

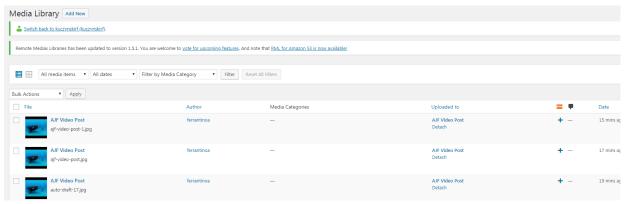


Media Library – Grid View

- 1. Add a New File.
- 2. Toggle between List and Grid View.



- 3. Select batches of Media to display.
- 4. Search Allows a search of all media terms.



Media Library - List View

The List View for the Media Library provides more "at a glance" information for the user. The author, pages/posts to which the media is attached, the language for which the media is available and the date it was uploaded can all be viewed directly from the Media Library screen with this View.

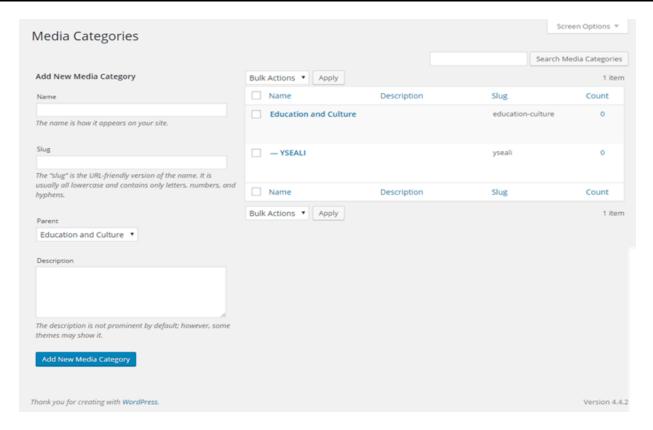
Add Media Categories

Add Media Category to Library

- 1. Navigate to Media > Media Categories.
- 2. In the NAME field, **Enter** the name of the category to be created.
- 3. **Skip** the **Stug** field.
- 4. In the Parent dropdown, **Select** a parent category, if desired.
- 5. Click ADD NEW MEDIA CATEGORY.

Users may choose to have broad categories for sections of the website with sub-categories that are more specific. For example, in the image below, Education & Culture is a parent category, with YSEALI as a subcategory.



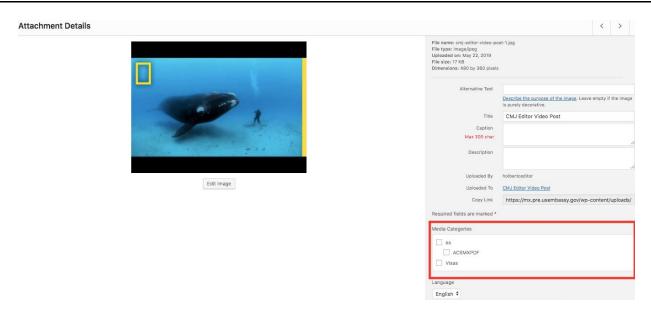


Media Library Categories

Add a Category to an Existing Media File

- 1. Navigate to Media > Library.
- 2. **Locate** the image to edit.
- 3. **Click** the edit icon over the image to open it in the editor.
- 4. On the right side of the edit screen is a section titled Media Categories. This section may appear at the bottom of the page, users may drag the box into whatever position on the right side of the page that they choose.
- 5. **Select** the appropriate CATEGORY for the image.
- 6. Click Update.





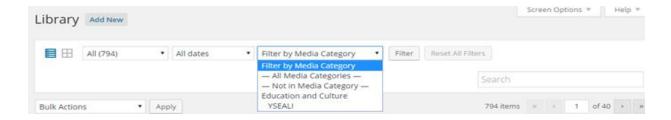
Media Categories Section (Moved to top of screen)

Add a Category to a New Image

- 1. **Upload** the image.
- 2. **Edit** the image.
- 3. **Select** the appropriate Category and **Complete** the remaining fields.
- 4. Click Update.

Viewing Categories to Locate Images

- 1. Navigate to Media > Library.
- 2. In the Filter section of the page, **Click** the Filter Media by Category dropdown.
- 3. **Select** the Category to display.
- 4. Click Filter.

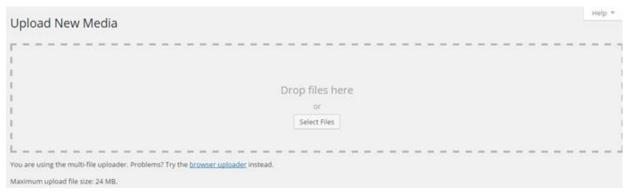




Filter by Category

NOTE – CATEGORIES USED IN THE MEDIA LIBRARY ARE NOT VISIBLE TO VISITORS ON THE WEBSITE. THIS IS A TOOL DESIGNED FOR INTERNAL USE ONLY.

Uploading a File



Example of the Media Upload Screen

Files are uploaded to the Media Library via the Upload New Media interface. Users may upload images in one of two ways:

- 1. <u>Click</u> the <u>Select Files</u> button and use the desktop's Open window to <u>Locate</u> and <u>Select files</u> for upload.
- 2. **Locate** the files on the desktop and **Select** the files to upload. **Drag** them to the **Drop** Files HERE area of the interface.

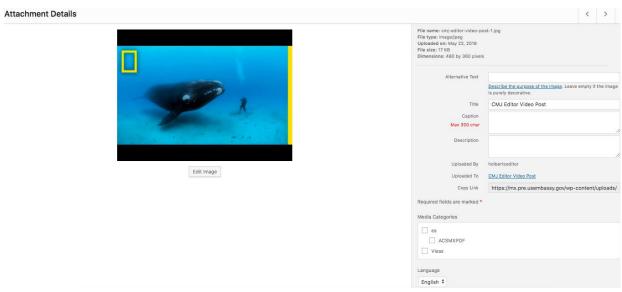
Editing a File

Once files have been uploaded, they must be edited to ensure that they are Section 508 compliant and that they appear properly within the website.

Edit Image Details

- 1. **Locate** the image to edit in the Media Library.
- 2. **Select** the image and the Attachment Details screen appears.
- 3. **Edit** the fields as required.





Attachment Details Screen

- 1. **Alternative Text** this field must be complete. Remember ALT text is not the same as a caption. It's a description of what the visitor actually sees. In this example, "Logo" would be an appropriate ALT tag.
- 2. **Title** This defaults to the Filename of the image uploaded. It can be changed by the user, if desired.
- 3. **Caption** This field must be complete. **Insert** the image's caption here. Captions must be no longer than 300 characters.
- 4. **Description** Useful for SEO. Users may use this field, if desired, to enter additional information about the photo.
- 5. **Uploaded By** The user that uploaded the media.
- 6. **Uploaded To** Everywhere in the site that the image is being used.
- 7. **Copy Link** Do not edit this field, it is set by the system and should not be changed. A user may copy this URL for manual insertion into a text box if required.
- 8. **Media Categories**: **Select** Media Categories to associate with image.



9. **Language**: Which Language is represented by the image. For Example, If the image is uploaded in Spanish, all Captions, ALT Tags and Description information must be in Spanish.

Edit Image

By clicking the Edit Image button, a user may make inline edits to the image. We strongly recommend editing and cropping all images before upload. However, if the user wishes, the image may be edited within WordPress.



Edit Image Options

- > The image may be rotated or flipped.
- ➤ The image may be scaled the user may proportionally scale the original image. For best results, scaling should be done before cropping, flipping, or rotating. Images can only be scaled down, not up.
- ➤ The image may be cropped To crop the image, click on it and drag to make your selection.
 - Crop Aspect Ratio The aspect ratio is the relationship between the width and height. The user can preserve the aspect ratio by holding down the shift key while resizing the selection. Use the input box to specify the aspect ratio, e.g. 1:1 (square), 4:3, 16:9, etc.
 - Crop Selection Once the user has made their selection, they can adjust it by entering the size in pixels. The minimum selection size is the thumbnail size



as set in the Media settings.

Click the Save button to confirm and accept changes to the image.

Flickr Integration

To use photos from GPA Flickr account:

- 1. **Click ADD MEDIA** button from desired post or page **EDIT** mode.
- 2. **Click Insert GPA FLICKR** link on the left to access photos.

NOTE: FLICKR IMAGES CAN BE USED AS FEATURED IMAGES, BUT MAY NOT DISPLAY CORRECTLY IN THE MEGAMENU OR THE BLOGROLL. USE WITH CAUTION!

Add a Local Flickr Library

To add a Local Flickr Library:

- 1. **Open** a new tab and **Log into** the FLICKR ACCOUNT that will be added.
- 2. <u>Navigate</u> to Media > Remote Libraries > Add New.
 - a. Name: Country Flickr. For Example: "Mexico Flickr".
 - b. Service Selection: FLICKE PRO.
 - c. **API Key:** 83e7a252567e8e7cd1a955ed6ad461d4
 - d. API Secret: e1094c3d25c6d437

Click the Validate button.



Image Requirements

Supported File Types

Note: The maximum size of any images or video is 24 megabytes.

- .jpg / .jpeg (Joint Photographic Experts Group)
- > .png (Portable Network Graphics)
- .gif (Graphics Interchange Format)

Photo Sizes

Photo sizes within the Mission Website Platform vary depending on their purpose. The following are features that require a specific image size and their requirements:

Pages

- 1. Home Page Slider 1140 x 440 pixels, minimum.
- 2. Default Template Image One 450 pixels, minimum height.
- 3. Default Template Image Two 200 x 200 pixels, minimum.
- 4. Ambassador Template No minimum required, recommend at least 200 pixels wide.
- 5. Featured Event Page 750 x 450 pixels, minimum.
- 6. Image / Video Page Main Image 750 x 450 pixels, minimum.
- 7. Image / Video Page Box Content 360 x 233, minimum.
- 8. Listing Page 750 x 350 pixels, minimum.
- 9. People Page 258 x 258 pixels, minimum.

Posts

Uploaded as Feature Images

- 1. Featured Image 750 x 450 pixels, minimum.
- 2. Parallax Image 750 x 450 pixels, minimum.



- a. Parallax Background Field 1200 x 560 pixels, minimum.
- 3. Parallax Transparent 750 x 450 pixels, minimum.
 - a. Parallax Background Field 1772 x 827 pixels, minimum.
- 4. Full Width Image Post 940 x 439 pixels, minimum.

Miscellaneous

- 1. Sidebar, Textbox No wider than 298 pixels.
- 2. Sidebar, Textbox Image 50 x 50 pixels, minimum.
- 3. Sidebar, Textbox Image Full 312 x 125 pixels, minimum.
- 4. Megamenu Image 243 x 115 pixels.

Managing PDF Files

Uploading a PDF

PDFs are uploaded in the same manner as Images.

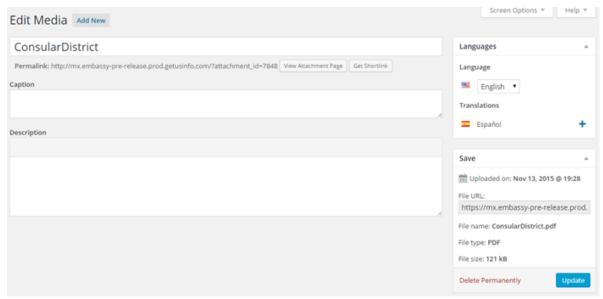
- 1. <u>Click</u> the <u>Select Files</u> button and use the desktop's Open window to <u>Locate</u> and <u>Select files</u> for upload.
- 2. **Locate** the files on the desktop and **Select** the files to upload. **Drag** them to the **Drop** FILES HERE area of the interface.

Edit PDF Details

Primarily, there are two fields that Users may edit on PDF files, the Caption field and the Description field. While neither of these fields are required, users may find them helpful in improving SEO results.

- 1. **Click E**DIT on the existing PDF file.
- 2. **Enter** desired text in the Caption field.
- 3. **Enter** desired text in the **DESCRIPTION** field.
- 4. Click the Update button.



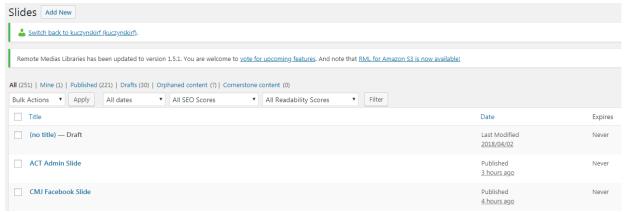


Editing PDF Details

Home Page Slides

Overview

The Slides panel provides users with the ability to view, add, edit, or delete slides. The Slides menu provides user's access to the All Slides and the Add New options. When selecting Slides from the menu, the All Slides screen displays.



All Slides Screen

Within the ALL SLIDES page, users can perform several routine tasks:

1. Add new slides.

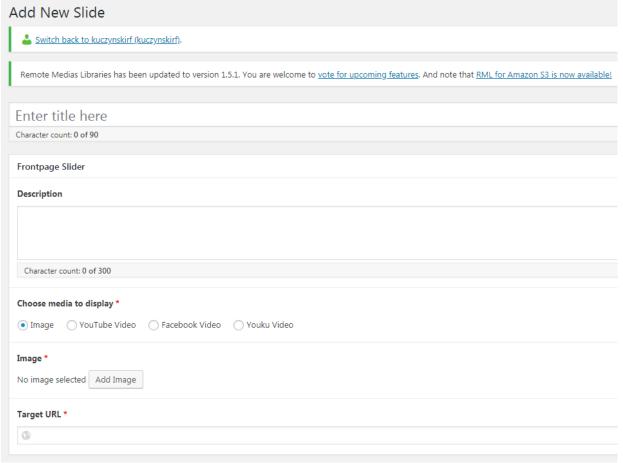


- 2. Customize the displayed information using the Screen Options tab.
- 3. Review the Help file information related to this panel.
- 4. Review the various statuses of all slides. The user may select to view all slides, slides that are in draft and slides in the trash.
- 5. Search for specific slides.
- 6. Perform Bulk Actions on slides including editing and moving slides to the trash.
- 7. Filter the displayed slides by Date, Categories, and SEO Scores.
- 8. Review the Title, Author, Categories, Tags, Comments, Date, SEO, SEO Title, Meta Desc., and KW (Keyword) Focus field information related to a slide.
- 9. Set a slide to expire and disappear from the Home Page.

NOTE: IF THERE IS ONLY ONE SLIDE ON THE HOME PAGE, IT WILL NOT EXPIRE.



Adding a New Slide

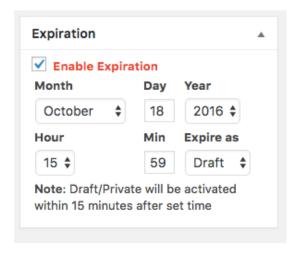


Add New Slide Screen

- 1. **Enter** the title of the slide. This displays on the Image in white letters.
- 2. **Enter** the text desired in the **DESCRIPTION** field.
- 3. **Click** the ADD IMAGE button.
 - a. **Upload** a new image or **Select** an image from the **Media Library**.
- 4. Enter the URL in the Target URL field.
- 5. If desired, set the slide to expire:
 - a. **Check** the Enable Expiration box on the right navigation.
 - b. **Select** an expiration date using the date picker.



c. Click Update.

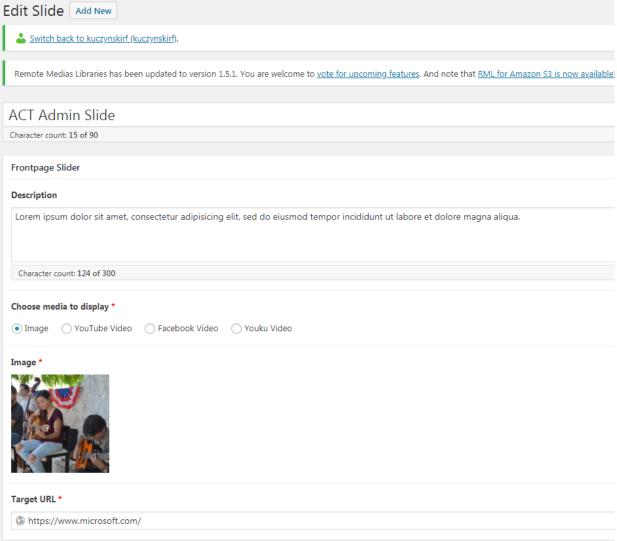


Slide Expiration Date Picker.

6. **Set** the Publish information and **Publish** or **Save**.



Editing Slides



Edit Screen

- 1. **Select** the Slide to be edited from the All Slides page.
- 2. **Edit** desired fields.
- 3. **Click** the Update button.



Embed a Facebook, YouTube, Vimeo or Youku Video in the Slideshow

YouTube and Vimeo

- a) Beneath the video, **Click** the share link.
- b) Click Embed.

Facebook

- a) **Right click** on the video.
- b) Click show video URL.
- c) **Copy** URL.

Youko

- a) Beneath the video, **Copy** the Flash Address.
- b) Add https:// to the beginning of the URL.

For example: http://player.youku.com/player.php/sid/XMTg30TE1MDU3Mg==/v.swf becomes: https://player.youku.com/player.php/sid/XMTg30TE1MDU3Mg==/v.swf

After copying the desired video URL:

- 1. In WordPress, **Navigate** to **SLIDES**.
- 2. **Create** a new slide.
- 3. For Choose Media to Display, **Select** appropriate video platform.
- 4. In the VIDEO field, **Paste** in the URL copied from above.
- 5. In the Target URL field, place the desired click-through URL for the slide.



Plugins

Event Calendar

The Event Calendar Plugin allows users to create a calendar in the website to display local events for their visitors. Events may be categorized and locations may be set so that visitors can find the venue. An optional Search box may be implemented directly above the calendar.

In order to implement the Event Calendar and/or Search box, please send a ticket to gpadigitalhelp@state.gov for the initial set-up.

Create a Category

- 1. Navigate to Events > Categories.
- 2. In the Name field, **Enter** the name of the desired category.
- 3. **Scroll down** to the Color field and **Select** the color that should appear on the calendar for any events using this category.

 Note: If individual colors are not selected, all categories will default to blue.
- 4. Click ADD NEW EVENT CATEGORY.

Create a Location

- 1. **Navigate** to Events > Locations.
- 2. In the Name field, **Enter** the name of the Location (this is visible to site visitors).
- 3. In the Address field, **Enter** the street address of the location.
- 4. In the City field, **Enter** the city name.
- 5. In the STATE/Province field, **Enter** the correct information.
- 6. **Enter** the Zip Code in the appropriate field, if available.
- 7. **Select** the Country from the dropdown.



- 8. If an image should be associated with the Location, **Click** the **SELECT IMAGE** button and choose from the media library or upload a new image.
- 9. Click ADD NEW EVENT LOCATION.

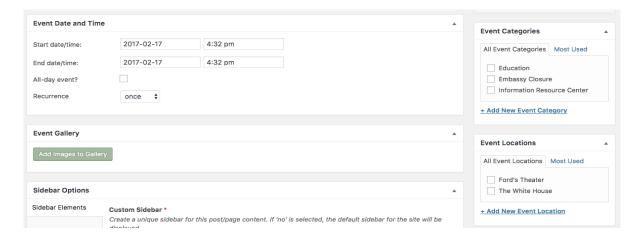
Create an Event

- 1. **Navigate** to Events > ADD New.
- 2. **Enter** the Title for the Event.
- 3. In the Content Box, add a description, if desired.
- 4. In the Event Date and Time section, **Complete** the following fields:
 - a. Start date/time:
 - i. **Click** in the date field and use the calendar to **Select** the correct date.
 - ii. **Click** in the TIME field and use the slider to **Select** the correct time.
 - b. End date/time:
 - i. **Click** in the date field and use the calendar to **Select** the correct date.
 - ii. **Click** in the TIME field and use the slider to **Select** the correct time.
 - c. **All-day event?** Select this box if the event will take place all day. As an example, Embassy closures are typically an all day event.
 - d. **Recurrence:** If this is a recurring event, **Select** the correct frequency from the dropdown.
- 5. A gallery of images may be added to the event. If this is desired, **Navigate** to the Event Gallery section and **Click** the Add Images to Gallery button. **Create** the gallery in the Media Library by selecting the images that should appear.
- 6. **Select** the Event Category by checking the appropriate box(s) in the Event Categories section. A new category may be created from this section by clicking the + ADD NEW EVENT CATEGORY link.
- 7. **Select** the Event Location by checking the appropriate box(s) in the Event Locations section. A new location may be created from this section by clicking the + ADD NEW EVENT LOCATION LINK.

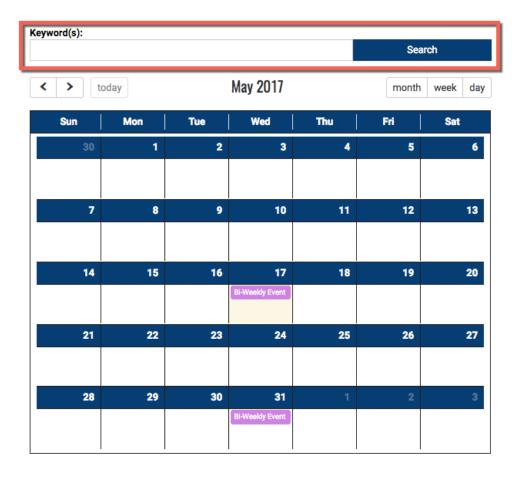
Don't forget to select the custom sidebar option!



8. Click Publish.



Event Calendar Elements





 ${\it Example of Event Calendar with Search box implemented.}$

ACT Single Event

Home | Events | ACT Single Event

< Back to Calendar









Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

Topics: ACT Event

Date: January 14, 2019 5:00 pm - 5:55 pm

Location:

ACT Location

30 Rockefeller Plaza

New York City

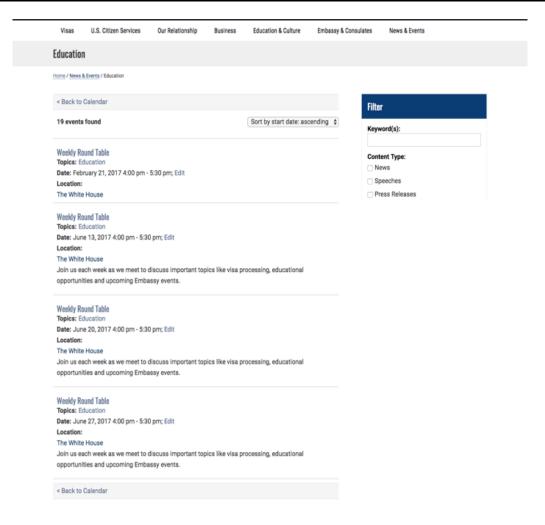
NY 10112

US

< Back to Calendar

Example of Individual Event Listing





Example of Event Category Listing Page

Re-direct

- 1. To use the Redirect plugin, **Navigate** to Tools > REDIRECTION.
- 2. **Scroll** down to ADD NEW REDIRECTION and **Complete** the following fields:
 - a. **Source url Enter** the URL of the page that needs to be redirected.
 - b. TARGET URL Enter the URL of the page that should display.
 - C. URL OPTIONS/REGEX Ignore.
 - d. Group Select Redirections.
 - e. Click ADD REDIRECT.

Note: The advance settings section (accessed by clicking the settings icon) should not be used at this time.



Shortcodes

Create the Shortcode

- 1. **Use** the Left Navigation to open Shortcodes > Add New.
- 2. **Create** a title for the Shortcode.
- 3. **Enter** the content that should appear.
- 4. **<u>U</u>se** checkbox to hide or display the featured image.

NOTE: HIDING THE FEATURED IMAGE WHEN EMBEDDING VIDEO IS RECOMMENDED.

- 5. Click Publish.
- 6. Navigate to Shortcodes > All Shortcodes.
- 7. **Mouse-over** the title of the short code created.
- 8. In the Status Bar of the browser, **Identify** the Post # for the Shortcode. (See image below)

Use the Shortcode

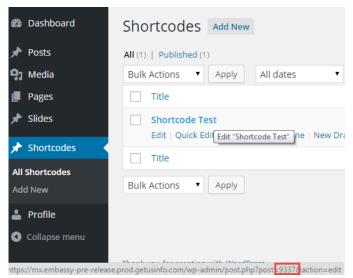
- 1. **Navigate** to the page or post where the content should be placed and **Open** in **Edit**.
- 2. In the Content field of the page or a Text Box, **Enter** the following Shortcode:
 - a. [post-content id=####]
 - b. Replace the #### with the Post Number.



Example of Post ID In URL.

- 2. **<u>Update</u>** or **<u>Publish</u>** the Page/Post.
- 3. The Shortcode content should display.





Identifying the Post Number

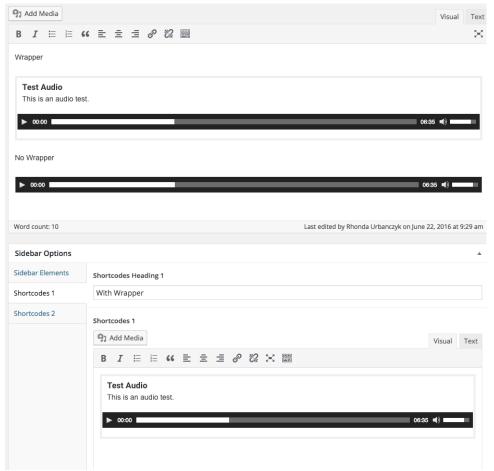
Podcast/Audio Embed

Podcasts or Audio can be embedded in the main body or sidebar of posts or the Sidebar of pages. To embed a Podcast/Audio player: **Open** the desired post in **EDIT** mode.

- 1. To embed podcast player with a square border, title and description, **Enter** the following code into the body of the post or sidebar (use Shortcode sidebar) (replace highlighted fields with appropriate text):
 - a. <div class="audio-player">
 <h2>Title</h2>
 Description
 [audio src="Add URL here" type="audio/mp3" controls="true" preload="auto"]</di>
- 2. To embed only podcast player, **Enter** the following code into the body of the post (replace highlighted field with appropriate text):
 - a. [audio src="Add URL here" type="audio/mp3" controls="true" preload="auto"]</div>

Podcast / Audio embed may be used only in the sidebar on pages. Use the shortcode sidebar to implement.





Sample of Podcast/Audio in body and sidebar.



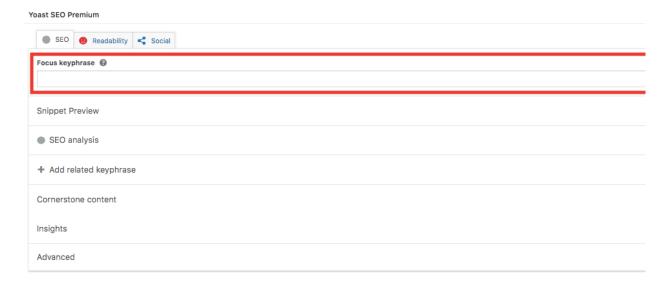
Yoast SEO Premium

Overview

Yoast SEO (Search Engine Optimization) incorporates everything from a snippet preview and page analysis functionality that helps the user optimize a site's pages content, images titles, Meta descriptions and more to XML sitemaps, and loads of optimization options in between. Additional information on Yoast and its capabilities is available at: https://yoast.com/

SEO on Pages and Posts

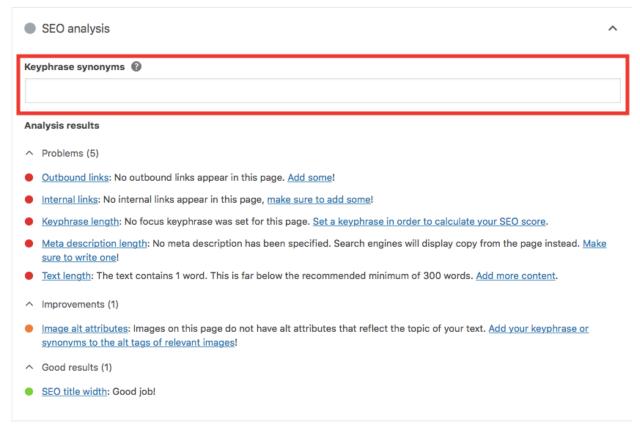
The Yoast Plugin section is available at the bottom of the edit page of all new Posts and Pages. This expandable area enables the user to input a Focus Keyphrase. It also provides feedback to the user on the strength of the page or post's SEO.



Yoast Keyphrase section

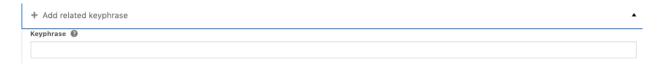
a. **SEO Analysis-** This expandable area enables the user to input synonyms for the Focus Keyphrase.





Yoast SEO Analysis - Synonyms

b. **Add Related Keyphrase-** This expandable area enables the user to input a second related Focus Keyphrase.



Yoast Add Related Keyphrase

c. **Cornerstone Content**- This expandable area enables the user to mark the page or post Cornerstone Content. These pages or posts will rank higher in search engines and have increased visibility. Usually, these pages/posts are comprehensive, authoritative content prioritized for new users visiting the site.



Cornerstone content

Cornerstone content should be the most important and extensive articles on your site. Learn more about Cornerstone Content.

Mark as cornerstone content



Yoast Cornerstone Content

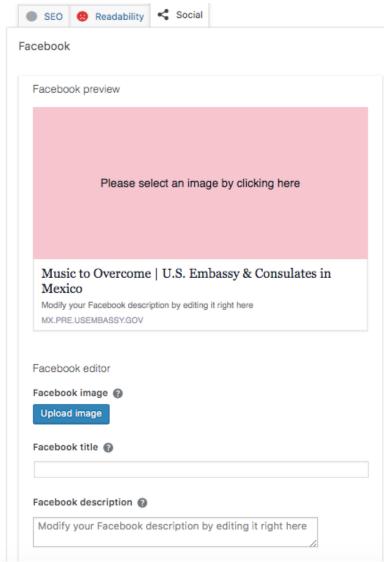
- d. **Social** This section enables users to specify how posts and pages are shared on Facebook and Twitter. By completing the fields in this section, the information specified will override the default sharing information for this post or page including image displayed, description and title. Information will preview in real time.
 - i. **Image**: Upload an image to override default Social Media image for the post.

RECOMMENDED IMAGE SIZE FOR FACEBOOK – 1200 x 630 PIXELS.

RECOMMENDED IMAGE SIZE FOR TWITTER – 1024 x 512 PIXELS.

- ii. **Title:** Enter new title to override default title for the Social Media post.
- iii. **Description:** Enter new description to override default meta description.





Yoast Social Preview Tab



White Label Courseware

This functionality allows a Post to embed courses for their visitors to take on their website, and to generate a certificate of completion once the course quiz has been submitted successfully. At this time there are six courses available to embed:

- 1. Management Strategies for People and Resources
- 2. Fundamentals of Business Expansion
- 3. Strategies for Personal Growth
- 4. Community Organizing for Action
- 5. Fundamentals of Starting and Running a Business
- 6. Responsible Leadership on Transparency and Good Governance

YLAI website Example: https://ylai.state.gov/online-courses/

This functionality is added by the help desk (gpadigitalhelp@state.gov) upon request. Using all six classes is recommended, but not mandatory. Please make sure to let the help desk know the following:

- 1. Which courses you would like.
- 2. If you would like the Featured Program under Education & Culture to spotlight the courses, or would you prefer the page to be listed under "Local Programs"? You can also choose not to place this content in the Megamenu and link to it from the Education & Culture landing page instead.

Please note that due to the complexity of this functionality, it can take up to 48 hours for requests to be complete.

Facebook Pixel

This code placed within the site header tracks specific user traffic. To add this feature, please send your Facebook Pixel ID Code to gpadigitalhelp@state.gov with the request.

For more on Facebook Pixel, visit

https://www.facebook.com/business/help/651294705016616



Additional Information

Editing Pages and Posts

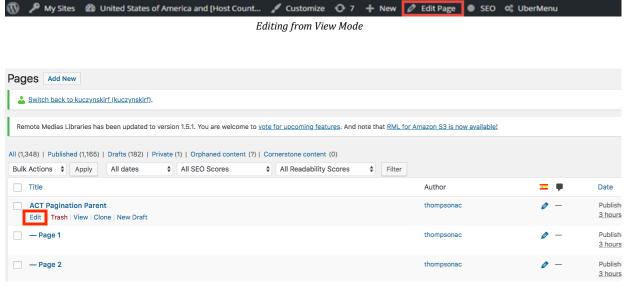
Editing a Page

When a page in the site needs to be edited, there are three (3) primary methods to locate the page:

- 1. **Navigate** through the "view" site to the desired page.
- 2. **<u>U</u>se** the Sitemap to **<u>L</u>ocate** the desired page.
- 3. **Use** the All Pages screen and the **S**earch feature to **Locate** the desired page.

There are two (2) ways to open a page in Edit:

- 1. From the "view" mode, **Click** on **EDIT PAGE** in the header menu.
- 2. From the ALL PAGES screen, **Mouse-over** the page and **Click** the EDIT link.



Editing from All Pages

Once the page is open in **E**DIT mode, **Make** the desired changes and **C**lick the **U**PDATE button.



Editing a Post

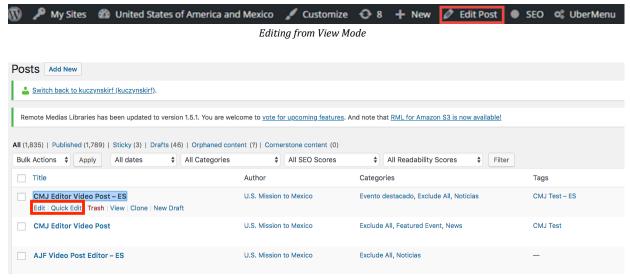
When a post in the site needs to be edited, there are two (2) primary methods to locate the page:

- 1. **Navigate** through the "view" site to the desired post.
- 2. **Use** the ALL Posts screen and the Search feature to **Locate** the desired post.

There are two (3) ways to open a post in Edit:

- 1. From the "view" mode, **Click** on **EDIT** Post in the header menu.
- 2. From the ALL Posts screen, **Mouse-over** the post and **Click** the EDIT link.
- 3. From the All Posts screen, <u>Mouse-over</u> the post and <u>Click</u> the Quick Edit link.

 Note: Quick Edit allows limited editing of only title, slug, publishing date, author, categories, tags and notification message fields.



Editing from All Posts

Once the post is open in Edit mode, Make the desired changes and Click the Update button.



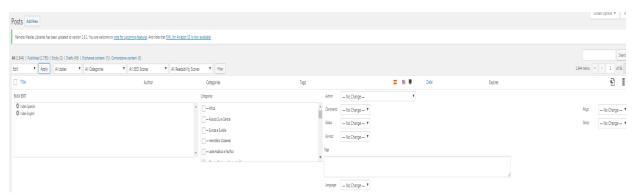
Bulk Editing

Bulk editing is accomplished in the ALL Posts screen.

- 1. **Select** the posts to be edited by **Clicking** the checkbox to the left of the **TITLE**.
- 2. **Click** the down arrow in the Bulk Actions dropdown field and **Select** Edit. The selected Posts will display in a special window.

Items that can be bulk edited in Posts are:

- 1. Categories
- 2. Tags
- 3. Author
- 4. Status



Bulk Edit Posts

Deleting, Restoring and Purging Pages and Posts

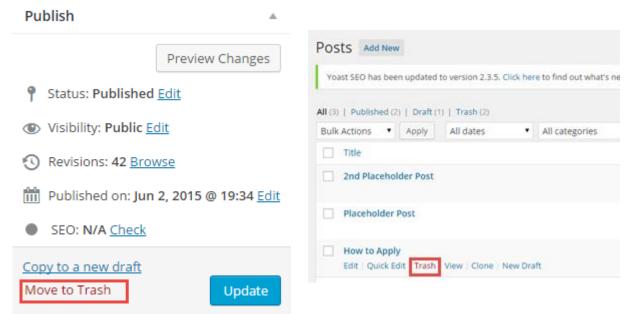
Deleting Pages & Posts

Pages and Posts may be deleted in two (2) ways:

- 1. From the Edit Screen of the item **Click** the Move to Trash link in the Publish section.
- 2. From the All Pages / All Posts Screen <u>M</u>ouse-over the title and <u>Click</u> the Trash link.



a. In the All Pages / All Posts screen the user can mass-delete pages or posts by **Selecting** them and using the **BULK ACTIONS > MOVE TO TRASH** feature.



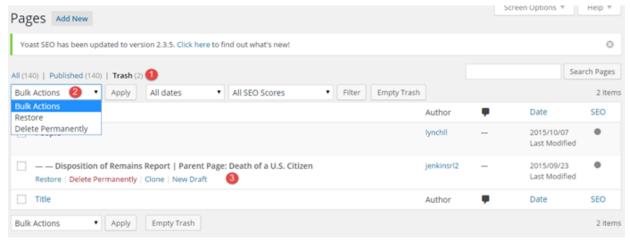
Deleting from the Publish section

Deleting from the All Posts/All Pages view



Restoring Pages & Posts

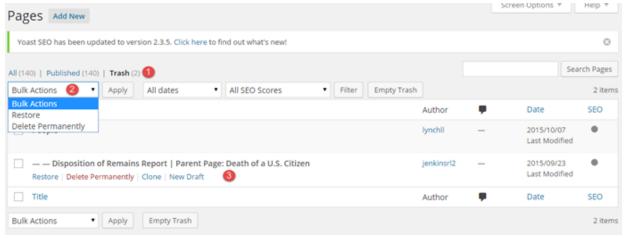
Until they are purged, Pages and Posts in the trash may be restored to their original location in the website.



Restoring Pages and Posts

- 1. **Click** the Trash link from the All Pages or All Posts view.
- 2. **Locate** the page or post.
- 3. **Multi-select** pages to restore and **Apply** Bulk Actions > Restore.
- 4. **Mouse-over** the desired page and **Click** the **Restore** link.

Purging Pages & Posts



Restoring Pages and Posts



- 1. **Click** the Trash link from the All Pages or All Posts view.
- 2. **Locate** the page or post.
- 3. **Multi-select** pages to restore and **Apply** Bulk Actions > Delete Permanently.
- 4. **Mouse-over** the desired page and **Click** the Delete Permanently link.

PLEASE NOTE: ONCE A PAGE HAS BEEN PURGED FROM THE SITE, IT CANNOT BE RECOVERED. PLEASE DO NOT DELETE OR PURGE THE MAIN PAGES OF THE SITE (THE ONES IN THE MEGA MENU).

Cloning Pages and Posts

WordPress allows users to Clone pages and posts. It also provides the ability to create a New Draft of pages and posts. These two functions have one minor difference only.

- 1. A user may only Clone a page or post from the All Pages / All Posts page.
 - a. A CLONE of a page or post will duplicate the page/post and place it as a draft in the list of pages/posts. The user will then need to locate the cloned page or post and open it in edit mode to make any changes.
- 2. A user may create a New Draft from either the edit screen of the page being copied, or from the All Pages / All Posts page.
 - a. A New Draft of a page or post will immediately open in edit mode, allowing the user to make any necessary changes and update easily.

NOTE: BECAUSE IT SAVES A STEP IN THE PROCESS, THE OFFICE OF DIGITAL SUPPORT TEAM RECOMMENDS USING THE NEW DRAFT FUNCTIONALITY.

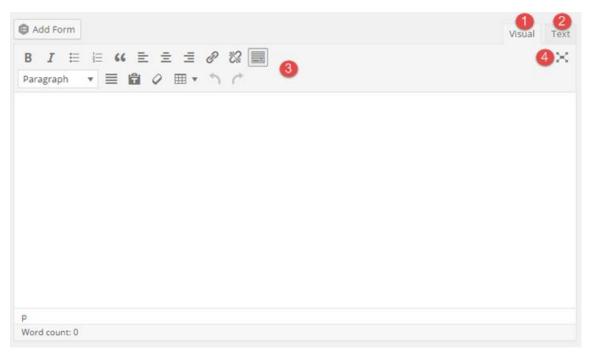


Using the Visual / Text Editor

When creating Pages and Posts, users are given the option of using a Visual Editor or a Text Editor.

The VISUAL EDITOR employs WYSIWYG (What You See Is What You Get) formatting so that the user may preview the look of content before saving or publishing. It is important to note that when copying and pasting content from other sources such as Microsoft Word or other Websites, that the HTML code may conflict with the Style Sheets in Modernized Templates. For this reason, we strongly urge users to clear out all HTML formatting before pasting content into the WYSIWYG editor by pasting it into Notepad.

The Text Editor enables the user to enter HTML code directly and should only be used by web managers experienced in writing HTML code.



Content Entry

- 1. The Visual Tab enables the WYSIWYG editor.
- 2. The Text Tab enables the HTML editor.
- 3. The Visual Tab uses buttons to assist the user in formatting text.
- 4. **DISTRACTION FREE WRITING MODE** is available. When clicked, all menus and sidebar items disappear, leaving only the VISUAL / TEXT EDITOR open in the user's browser window.



This is a toggle, and clicking it a second time will bring the menus, etc. back on screen.

VISUAL MODE FUNCTIONS

DESCRIPTION

BOLD Formats the selected text in BOLDFACE

ITALICS Format the selected text in *ITALICS*

BULLET LIST Formats the selected text as a bullet

NUMBERED LIST Formats the selected text with a numerical sequence

BLOCKQUOTE Formats the selected text as a quote

ALIGN RIGHT Formats the selected text with right justification

ALIGN CENTER Formats the selected text with center justification

ALIGN LEFT Format the selected text with left justification

Insert or edit a hyperlink

REMOVE LINK Remove a hyperlink

TOOLBAR TOGGLE Enables a secondary formatting toolbar. This toolbar includes:

PARAGRAPH Formats the selected text with a paragraph or heading style(s)

JUSTIFY Formats the selected text with full justification (margins even on both right and

left)



PASTE AS TEXT Pastes the selected text as unformatted text

CLEAR FORMATTING Clears any formatting from selected text

TABLE Allows the user to insert and define a table, cell, row, or column, as well as setting

table properties and deleting a table

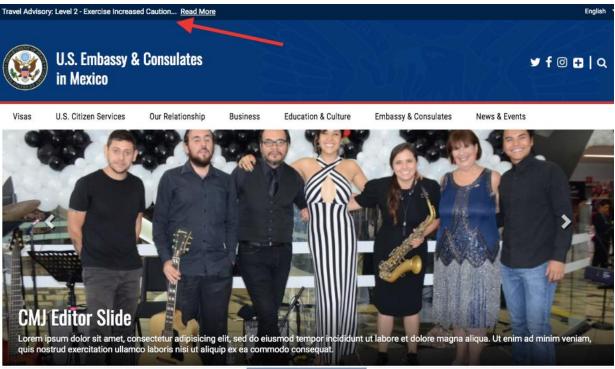
UNDO Undoes the last change

REDO Redoes the last undo



About Travel Advisories, Notifications, Alerts & Messages

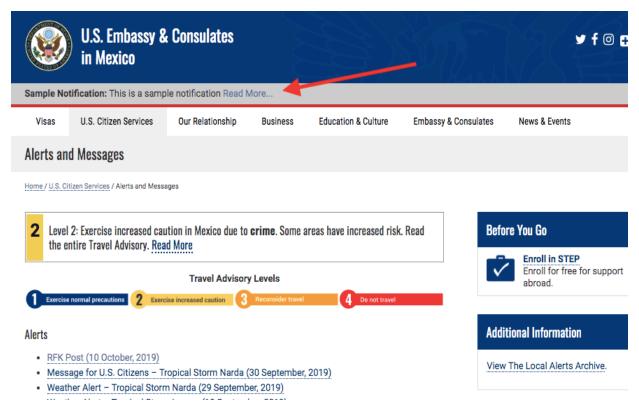
In cooperation with Consular Affairs in Washington, the Office of Digital has implemented a new method of alerting visitors of effective travel advisories when visiting the website. This feature happens automatically in English Language websites and displays on the Home page and all pages in the U.S. Citizen Services sections. The bar will slide in from the top, stay active for 3 seconds then slide out. The visitor will be able to re-open the message if they choose.



Example of Travel Advisory

In addition, Posts can create a notification, by using the category "Notification" when writing a blog post. The most recent "Notification" will display in a gray banner above the global navigation on all pages within the site.





Example of Notification

The "Read More" link points to the Alerts & Messages page within the site. This page is not editable by users, and contains the following information:

- 1. The full text of the most recent travel advisory including color coded Travel Advisory Level Number. (1= Exercise Normal Precautions. 2= Exercise increased caution. 3= Reconsider Travel. 4= Do not travel.)
- 2. A list of all security messages from the last six months. These are pulled from Blog Posts that are categorized as "Security & Emergency Messages" and "Alert". If a location has no security messages posted in the last six months, the following message will display: "There are no active security messages at this time."
- A Sidebar item that links visitors to information about STEP.
- 4. A Sidebar item that links visitors to Country-specific alerts at TSG, as well as all other alerts at TSG.

Note: Because this Alert information is not provided on TSG in other Languages, Language versions of this page will not have the automated functionality.



Header Message

The Header Message bar allows the user to display an additional alert in the site header complete with "Read More" hyperlinked text. The Header Message can also include an optional image (175x45px) and can be set to expire.



Alert Header Message Bar

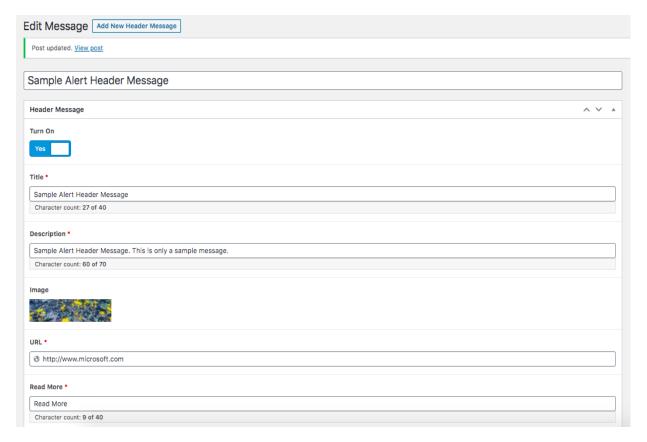
To Create a New Header Message:

Select Header Message from Main Navigation/Dashboard on left and Click Add New Header Message.

- 1. **Select** YES to Turn On.
- 2. **Enter Title**. (40 character limit)
- 3. **Enter** Description. (70 character limit)
- 4. **Add** IMAGE. (175x45px) **(optional)**
- 5. **Enter URL** to hyperlink.
- 6. **Confirm** "Read More" is auto-filled in the READ MORE section.
- 7. **Check** Enable Expiration box and **Enter** date/time to expire. **(optional)**
- 8. Click Publish.

NOTE: THE MOST RECENT PUBLISHED HEADER MESSAGE OVERRIDES ALL HEADER MESSAGES. IF THE LATEST PUBLISHED HEADER MESSAGE IS TURNED OFF, NO MESSAGE WILL DISPLAY ON THE SITE.





Header Message Bar edit screen



Contacts

- ➤ GPA Office of Platforms (GPA/DC/PLT/WB)
- Customer Support: gpadigitalhelp@state.gov

Appendices

Resources

- 5 FAM 700 series:
 - Internet: https://fam.state.gov/Fam/FAM.aspx?ID=05FAM
 - Intranet: http://a.m.state.sbu/sites/gis/dir/fam/Pages/05FAM/05FAM.aspx
- 5 FAH-8 Web Development Handbook
 - Internet: https://fam.state.gov/Fam/FAM.aspx?ID=05FAH08
 - Intranet: http://a.m.state.sbu/sites/gis/dir/fam/Pages/05FAM/05FAH08.aspx

Cables

- 132990 09-20-2007 Bringing the Content Management System to All Embassies: http://telegrams.state.gov/aldac/view_telegram.cfm?teleid=7376022
- 270359 09-23-2003 New Website Resource for Embassies: Easier Development, Better Design: http://telegrams.state.gov/aldac/view-telegram.cfm?teleid=840486
- 118332 05-26-2004 Overseas Public Website Domain Name Policy: http://telegrams.state.gov/aldac/view_telegram.cfm?teleid=2654918



BLOG

CONTENT

Glossary

Administrators can access all the administration features within a single site. **ADMINISTRATOR**

AUTHOR Authors create, edit, delete, and publish their own posts, as well as upload files.

An Avatar is a graphical representation of a user expressed in the shape of an icon. A user's **A**VATAR Avatars displays next to the user's name on avatar-enable websites when a user makes a

comment or creates a post. WordPress supports the user of Gravatars.

A blog is a frequently updated online collection of posts...short, informal, sometimes

controversial, and sometimes deeply personal...with the freshest information at the top personal

journal or diary. Blog is a short form for the word weblog and the two words are used

interchangeably.

A blogroll is a listing of websites that often appear as links on weblogs. This list of links is used to **BLOGROLL**

relate the site owner's interest in or affiliation with other sites.

Captions provide information that enables the visitor to fully understand the purpose of the photo **CAPTIONS**

without misleading or confusing them.

Each post in WordPress is filed under a Category. Thoughtful categorization allows posts to be **CATEGORY**

grouped with others of similar content and aids in the navigation of a site. Please note the post

category should not be confused with the Link Categories used to classify and manage Links.

CD-ROM Compact Disks-Read Only Memory

CMS Content Management System

Content consists of text, images, or other information shared in posts. This is separate from the

structural design of a website, which provides a framework into which the content is inserted, and

the presentation of a site, which involves graphic design. A Content Management System changes

and updates content, rather than the structural or graphic design of a website.

Contributors create, edit, and delete their own posts but cannot publish them. **CONTRIBUTORS**

CSS Cascading Style Sheets

Content Support Systems CSS

DESIGN

Design Standards are to ensure consistency, offer a sense of place within the site, and support **S**TANDARDS implicit association between the brand (U.S. Department of State) and the provided source



(Embassy, Mission, Consulate, etc.). Design standards ensure that the user knows what to expect, how the site will look, where to find everything, and as well as how everything works.

DoS Department of State

A Dropdown is a menu of options that appears below the item when the computer user clicks on

it. The user does not need to navigate to a new page in order to view the menu.

EDITORS Editors can publish and manage posts including the posts of other users.

Embassy Embassy Templates are a model or standard created to provide a common look and feel for all

TEMPLATES Embassy websites.

EMBEDDED CODE

FLIP BOXES

NAVIGATION

Embedded Code is a feature that allows users to embed videos from a GPA Digital website. English Language sites with links to language: Posts that have only a few pages of content

available in a specific language will use this option. A language link on the global navigation bar

will link to a page listing all PDF documents in that language. Posts may also link to language

Pages and PDFs using the Translation feature.

External Links are links (URLs) to external pages that are not a part of the Missions Website

Platform. External links must open up in a new window.

A featured image is an image or thumbnail that is graphically representative of a post (i.e., an

FEATURED IMAGE image of a dog or cat on a page dedicated to adopting an animal. Featured images are only used in

blogrolls. Only two (2) images per post are allowed.

Flip Boxes are great for grabbing the user's attention and adding some interaction with a site's

content. Flip boxes have fully customizable content on the front and backside and can spin, rotate, flip. Put a title on the front and backside, add buttons to the site's content and the box height will

extend based on the amount of content used. Customize the border size, border radius and have

full control over the front and backside colors.

GALLERY A Gallery is specifically an exposition of images attached to a post.

Global Navigation is the main horizontal site navigation that appears throughout the entire site. It

contains a set of dropdown menus located at the top of each page that allows users to see all

pages within each section of the website.

GOVERNMENT REGULATIONSGovernment Regulations are rules and standards set by the government.

GPL General Public License



GRAPHICS Graphics are photographs or visual presentations.

GRAVATARS
Globally Recognized Avatars. A form of avatars used by WordPress. Gravatars are assigned a

rating (G, PG, R, or X) that may be created or changed at the following at gravatar.com.

HEADING TAG

A Heading tag is a way of structuring the content on your page so the user can quickly skim

through the page.

HMAC Hash-based Message Authentication Code

Home Home Slideshow is located on the home page, it presents up to four (4) pieces of content (images

SLIDESHOW etc.) which will rotate automatically or can be manually advanced by the visitor.

HOTP HMAC One Time Password

HTML Hypertext Markup Language

GPA Bureau of Global Public Affairs

INDEX PAGE An Index page showcases the critical content and links, which may be useful to the audience.

INFORMATION ARCHITECTURE

Information Architecture is the organization and effective structure of a webpage. The embassy's structure is composed of four (4) main areas, and then broken down into sub-groups that better assist the user in finding specific information.

LAYOUT TEMPLATES Layout templates are available in a page layout's Display tab. Page Layout Templates provide different plans or designs available to format content of the page.

LISTING PAGE

A Listing Page is a page that provides the content in a list layout, allowing the publisher to present large amounts of content to the visitor effectively. Listing pages are often used to provide a list of hyperlinked titles directing site visitors to content such as press releases, speeches, or warden messages.

LOCAL NAVIGATION

Local (left) Navigation provides links for the current level within the site hierarchy and a fast route for visitors to get to the content in which they are most interested.

MAIN CONTENT AREA A Main Content Area contains content specific to the section. The main content area is expandable and can support small, medium, and large amounts of content. This is the focus point of the page.

MULTISITE

WordPress Multisite, introduced in v3.0, allows multiple virtual sites to share a single WordPress installation. When the multisite feature is activated, the original WordPress site can be converted to support a network of sites.

OMB Office of Management and Budget



PAGES

A Page is often used to present "static" information about an event or site. A good example of a Page is information placed on an About Page. A Page should not be confused with the time-oriented objects called posts. Pages are typically "timeless" in nature and live "outside" your blog.

PAGINATION

Pagination is used to paginate long pieces of content. It places linked numbers at the bottom of a content channel that allows site users to progress through pages of content.

PDF

Portable Document Format

PERMALINK

A Permalink is a URL at which a resource or article will be permanently stored. Many pages driven by Content Management Systems contain excerpts of content that is frequently rotated; making linking to bits of information within them a game of chance. Permalinks allow users to bookmark full articles at a URL they know will never change, and will always present the same content. Permalinks are optional in WordPress, but are highly recommended as they greatly increase the cleanliness of URLs.

PHP

PHP Hypertext Preprocessor (PHP)

PINGBACK

A Pingback notifies the author of an article if a user links to their article. If the links included lead to an article that is pingback-enabled, then the author of that blog gets a notification in the form of a pingback that the user linked to his article.

PORTAL

A Portal is an entrance or access to something larger.

POST NEWS / RSS FEEDS

Post News/RSS Feeds are articles to display a headline and brief description. These are displayed directly to the right of the Home page slideshow. They can be created by the embassy or displayed using an RSS Feed. An RSS Feed is a method of pulling news from online publishers and posting it on your site, providing fresh content to your users.

Posts

Posts are those items that usually contain semantically and chronographically arranged information. Also known as "articles" and sometimes incorrectly referred to as "blogs". In WordPress, "posts" are articles that are written to populate the website.

RSS

Rich Site Summary, often called Really Simple Syndication, is a format for syndicating many types of content, including blog entries, torrent files, video clips on news-like sites; specifically frequently updated content on a website, and is also known as a type of "feed" or "aggregator". An RSS feed can contain a summary of content or the full text, and makes it easier for people to keep up to date with sites they like in an automated manner. Also frequently known as Rich Site Summary.

SCHEMA

A Schema is an organization or layout of concepts and actions.



SECTION 508

Section 508 requires government agencies, and institutions receiving federal dollars, to ensure that all electronic and information technology applications are accessible to individuals with disabilities. It eliminates barriers in information technology, creates new opportunities, and encourages development of new technologies.

SEO

Search Engine Optimization

SHARE

A Share enables visitors to easily spotlight content from the site on their personal Facebook, Digg, and other social media outlets with a simple click of the mouse.

SHORTCODE

The Shortcode API, a simple set of functions for creating macro codes for use in post content. It enables plugin developers to create special kinds of content (e.g. forms, content generators) that users can attach to certain pages by adding the corresponding shortcode into the page text.

SIDEBAR

A Sidebar is a vertical column provided by a theme for displaying information other than the main content of the web page. Themes usually provide at least one sidebar at the left or right of the content. Sidebars usually contain elements (widgets) that an administrator of the site can customize.

SLIDER

A Slider is a web page element used to highlight a group of selected posts. The slider displays one post at a time, transitioning from one to the next automatically or at the click of a button. Often, the slider looks like a fancy slideshow located near the top of the site.

SLUG

A Slug is a few words that describe a post or a page. Slugs are usually a URL friendly version of the post title (which has been automatically generated by WordPress), but a slug can be anything the user likes. Slugs are meant to be used with permalinks as they help describe what the content at the URL is.

SUBSCRIBER

Subscribers are the visitors of the website.

SUPER ADMINISTRATOR Super Administrators can access the site network administration features and all other administration features.

TAG

A Tag is a keyword that describes all or part of a Post. Think of it like a Category, but smaller in scope. A Post may have several tags, many of which relate to it only peripherally. Tags can be created on the fly by simply typing them into the Tag field. By default, tags can be assigned only to the Post and custom post types.

Often people confuse Tags and Categories. Categories generally don't change often, while Tags

usually change with every Post and are closer to the topic of the Post.

TEMPLATE

A Template is a file that defines an area of the web pages generated by a theme. For example, there is typically a template for the header area at the top of the web pages, a template for the

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Тнеме

WIDGET

content, a template for the sidebars, and so on. The templates are like building blocks that make up the complete web page.

A Theme is the overall design of a site and encompasses color, graphics, and text; a Theme is

sometimes called the skin. The default theme for the Missions Website Platform is the Sage $\,$

theme.

TOTP Time-based One Time Password

Trackbacks are a way to notify legacy blog systems that someone has linked to them. If a user

links to a WordPress site, the site is automatically notified using pingbacks.

Translation enables the web manager to link directly to a corresponding Language translation of

the content.

URL Uniform Resource Locator

UTC Coordinated Universal Time (French)

WEB MANAGER Web Manager is the person who maintains, updates, and manages the content of the site.

Widgets are independent sections of content that can be placed into any widget-enabled area

provided by the theme. Widgets can be located virtually anywhere within the site depending on

the current theme.

WPML WordPress Multilingual Plugins

WYSIWYG What You See is What You Get

XML Extensible Markup Language

XMLRPC Extensible Markup Language Remote Procedure Call



Additional Services and Information

Language Content

Many Posts deliver content to their visitors in more than one language. The MWP Program has very specific guidelines on how Language content must be delivered. These guidelines are based upon usability and best practices. Details on the display of Language content can be found in the Publishing Standards section.

Forms

OMB must approve all forms on U.S. Government websites. The Help Desk is happy to provide assistance to Posts in navigating through the approval process. Additional information on the use of Forms in U.S. Mission sites can be found in the Publishing Standards section.

Customer Support Services

Help Desk

Due to substantial budget shortfalls for the Office of Platforms(GPA/DC/PLT/WB), effective 12:01 AM EDT Friday, July 1, 2022 GPA Digital Help Desk Support was significantly reduced.

The 24/7/365 Help Desk that GPA has maintained in the past is now only available to publish time-sensitive alerts and messages that protect American citizens' safety. Starting July 1, 2022, the support is to be only available for the following:

- Travel advisories
- Security alerts
- Demonstration alerts
- Health alerts
- Weather alerts
- suspension of operation notices
- natural disaster alerts

Other website updates, including routine alerts and messages, are the responsibility of mission staff. Examples of routine content that missions are responsible for include:

- Non-time sensitive messages to U.S. citizens (voter registration, tax deadlines, etc.)
- Consular services
- Leadership updates
- Hours of operation



Embassy holiday closure announcements

To help missions transition to increased web management responsibilities, the GPA/DC/PLT/WB hosted several online training and Q&A sessions. Follow the links below to access the recordings. Of note: users must be logged into a <u>FAN.gov</u> account to access recordings. recordings are also available in the #GPA-MWP-Users Slack channel.

- Watch Previous MWP 1.0 Training Session Recordings
- Watch Feedback Session Recordings

#GPA-MWP-Users on Slack

Join our dedicated MAP Users channel on Slack to share your questions with fellow Web Managers or to provide the community with any lessons learned:

https://app.slack.com/client/T02EYSBBH/C08K673IS.